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About this document

Function

This instruction provides all the information you need for mounting, connection and setup as well as important instructions for maintenance, fault rectification, safety and the exchange of parts. Please read this information before putting the instrument into operation and keep this manual accessible in the immediate vicinity of the device.

Target group

This instruction manual is directed to trained personnel. The contents of this manual must be made available to the qualified personnel and implemented.

Symbols used



Information, note, tip: This symbol indicates helpful additional information and tips for successful work.



Note: This symbol indicates notes to prevent failures, malfunctions, damage to devices or plants.



Caution: Non-observance of the information marked with this symbol may result in personal injury.



Warning: Non-observance of the information marked with this symbol may result in serious or fatal personal injury.



Danger: Non-observance of the information marked with this symbol results in serious or fatal personal injury.



Ex applications

This symbol indicates special instructions for Ex applications.



List

The dot set in front indicates a list with no implied sequence.



Sequence of actions

Numbers set in front indicate successive steps in a procedure.



Disposal

This symbol indicates special instructions for disposal.

For your safety

Authorised personnel

All operations described in this documentation must be carried out only by trained and authorized personnel.

During work on and with the device, the required personal protective equipment must always be worn.

Appropriate use

NivoGuide 3100 is a sensor for continuous level measurement.

You can find detailed information about the area of application in chapter "*Product description*".

Operational reliability is ensured only if the instrument is properly used according to the specifications in this document as well as possible supplementary instructions.

Warning about incorrect use

Inappropriate or incorrect use of this product can give rise to application-specific hazards, e.g. vessel overfill through incorrect mounting or adjustment. Damage to property and persons or environmental contamination can result. Also, the protective characteristics of the instrument can be impaired.

General safety instructions

This is a state-of-the-art instrument complying with all prevailing regulations and directives. The instrument must only be operated in a technically flawless and reliable condition. The operating company is responsible for the trouble-free operation of the instrument. When measuring aggressive or corrosive media that can cause a dangerous situation if the instrument malfunctions, the operating company has to implement suitable measures to make sure the instrument is functioning properly.

The safety instructions in this operating instructions manual, the national installation standards as well as the valid safety regulations and accident prevention rules must be observed.

For safety and warranty reasons, any invasive work on the device beyond that described in the operating instructions manual may be carried out only by personnel authorised by us. Arbitrary conversions or modifications are explicitly forbidden. For safety reasons, only the accessory specified by us must be used.

To avoid any danger, the safety approval markings and safety tips on the device must also be observed.

For your safety

Conformity

The device complies with the legal requirements of the applicable country-specific directives or technical regulations. We confirm conformity with the corresponding labelling.

The corresponding conformity declarations can be found on our homepage.

NAMUR recommendations

NAMUR is the automation technology user association in the process industry in Germany. The published NAMUR recommendations are accepted as the standard in field instrumentation.

The device fulfils the requirements of the following NAMUR recommendations:

- NE 21 – Electromagnetic compatibility of equipment
- NE 43 – Signal level for fault information from measuring transducers
- NE 53 – Compatibility of field devices and display/adjustment components
- NE 107 – Self-monitoring and diagnosis of field devices

For further information see www.namur.de.

Installation and operation in the USA and Canada

This information is only valid for USA and Canada. Hence the following text is only available in the English language.

Installations in the US shall comply with the relevant requirements of the National Electrical Code (NEC – NFPA 70) (USA).

Installations in Canada shall comply with the relevant requirements of the Canadian Electrical Code (CEC Part I) (Canada).

A Class 2 power supply unit has to be used for the installation in the USA and Canada.

Safety instructions for Ex areas

For applications in hazardous areas (Ex), only devices with corresponding Ex approval may be used. Observe the Ex-specific safety instructions. These are an integral part of the device documentation and are enclosed with every device with Ex approval.

Product description

Scope of delivery

Configuration

The scope of delivery encompasses:

- Sensor NivoGuide 3100
- Optional accessory

The further scope of delivery encompasses:

- Documentation
 - Quick setup guide NivoGuide 3100
 - Instructions for optional instrument features
 - Ex-specific "*Safety instructions*" (with Ex versions)
 - If necessary, further certificates



Information:

Optional instrument features are also described in this operating instructions manual. The respective scope of delivery results from the order specification.

Type label

The type label contains the most important data for identification and use of the instrument:

- Instrument type
- Information about approvals
- Configuration information
- Technical data
- Serial number of the instrument
- QR code for device identification
- Numerical code for Bluetooth access (optional)
- Manufacturer information

Documents and software

Further information can be found on our homepage.

There you will find the documentation and further information about the device.

Principle of operation

Application area

The NivoGuide 3100 is a level sensor with cable or rod probe for continuous level measurement, suitable for applications in bulk solids.

Functional principle - level measurement

High frequency microwave pulses are guided along a steel cable or a rod. Upon reaching the medium surface, the microwave pulses are reflected. The running time is evaluated by the instrument and output as level.

Packaging, transport and storage

Packaging

Your instrument was protected by packaging during transport. Its capacity to handle normal loads during transport is assured by a test based on ISO 4180.

The packaging consists of environment-friendly, recyclable cardboard. For special versions, PE foam or PE foil is also

Product description

used. Dispose of the packaging material via specialised recycling companies.

Transport

Transport must be carried out in due consideration of the notes on the transport packaging. Nonobservance of these instructions can cause damage to the device.

Transport inspection

The delivery must be checked for completeness and possible transit damage immediately at receipt. Ascertained transit damage or concealed defects must be appropriately dealt with.

Storage

Up to the time of installation, the packages must be left closed and stored according to the orientation and storage markings on the outside.

Unless otherwise indicated, the packages must be stored only under the following conditions:

- Not in the open
- Dry and dust free
- Not exposed to corrosive media
- Protected against solar radiation
- Avoiding mechanical shock and vibration
- Storage and transport temperature see chapter "*Supplement - Technical data - Ambient conditions*"
- Relative moisture 20 ... 85 %

Storage and transport temperature

Lifting and carrying

With instrument weights of more than 18 kg (39.68 lbs) suitable and approved equipment must be used for lifting and carrying.

Accessories

The instructions for the listed accessories can be found in the download area on our homepage.

Display and adjustment module

The display and adjustment module is used for measured value indication, adjustment and diagnosis.

Flanges

Screwed flanges are available in different versions according to the following standards: DIN 2501, EN 1092-1, BS 10, ASME B 16.5, JIS B 2210-1984, GOST 12821-80.

Technical data

Technical data

Note for approved instruments

The technical data in the respective safety instructions which are included in delivery are valid for approved instruments (e.g. with Ex approval). These data can differ from the data listed herein, for example regarding the process conditions or the voltage supply.

All approval documents can be downloaded from our homepage.

General data

316L corresponds to 1.4404 or 1.4435

Materials, wetted parts

– Process fitting	316L and PPS GF 40
– Process seal on the instrument side (cable/rod leadthrough)	FKM (SHS FPM 70C3 GLT) FFKM (Perlast G75B) EPDM (A+P 70.10-02)
– Process seal	On site (instruments with thread: Klingersil C-4400 is enclosed)
– Inner conductor (up to the separation cable/rod)	316L
– Rod: ø 16 mm (0.63 in)	316L
– Cable: ø 4 mm (0.157 in)	316 (1.4401)
– Cable: ø 6 mm (0.236 in), PA coated	Steel (galvanized), PA coated
– Cable: ø 6 mm (0.236 in)	316 (1.4401)
– Cable: ø 11 mm (0.433 in), PA coated	Steel (galvanized), PA coated
– Gravity weight (optionally available)	316L

Materials, non-wetted parts

– Aluminium die-cast housing	Aluminium die-casting AlSi10Mg, powder-coated (Basis: Polyester)
– Stainless steel housing (electropolished)	316L
– Second Line of Defense (optional) ¹⁾	Borosilicate glass GPC 540
– Seal between housing and housing lid	Silicone SI 850 R

¹⁾ Only with Ex d version.

Technical data

- Inspection window in housing cover (optional)	Polycarbonate (with Ex d version: glass)
- Ground terminal	316L
- Cable gland	PA, stainless steel, brass
- Sealing, cable gland	NBR
- Blind plug, cable gland	PA
Second Line of Defense (optional)	<p>The Second Line of Defense (SLOD) is a second level of the process separation in the form of a gas-tight feedthrough in the lower part of the housing, preventing product from penetrating into the housing.</p>
- Supporting material	316L
- Glass potting	Borosilicate glass GPC 540
- Contacts	Alloy C22 (2.4602)
- Helium leak rate	< 10 ⁻⁶ mbar l/s
- Pressure resistance	See process pressure of the sensor
Conductive connection	Between ground terminal, process fitting and probe
Process fittings	
- Pipe thread, cylindrical (ISO 228 T1)	G¾, G1, G1½ (DIN 3852-A)
- Pipe thread, conical (ASME B1.20.1)	¾ NPT, 1 NPT, 1½ NPT
- Flanges	DIN from DN 25, ASME from 1"
Weight	
- Instrument weight (depending on process fitting)	approx. 0.8 ... 8 kg (0.176 ... 17.64 lbs)
- Rod: ø 16 mm (0.63 in)	approx. 1580 g/m (17 oz/ft)
- Cable: ø 4 mm (0.157 in)	approx. 78 g/m (0.84 oz/ft)
- Cable: ø 6 mm (0.236 in), PA coated	approx. 180 g/m (1.9 oz/ft)
- Cable: ø 6 mm (0.236 in)	approx. 80 g/m (0.86 oz/ft)
- Cable: ø 11 mm (0.433 in), PA coated	approx. 320 g/m (3.44 oz/ft)
- Gravity weight for cable ø 4 mm (0.157 in) and ø 6 mm (0.236 in), PA coated	325 g (11.46 oz)

Technical data

- Gravity weight for cable ø 6 mm (0.236 in) and ø 11 mm (0.433 in), PA coated 780 g (27.51 oz)

Probe length L (from seal surface)

- Rod: ø 16 mm (0.63 in) up to 6 m (19.69 ft)
- Trimming accuracy (rod) $\pm(1 \text{ mm} + 0.05 \% \text{ of the rod length})$
- Cable: ø 4 mm (0.157 in) up to 75 m (246.1 ft)
- Cable: ø 6 mm (0.236 in), PA coated up to 65 m (213.3 ft)
- Cable: ø 6 mm (0.236 in) up to 75 m (246.1 ft)
- Cable: ø 11 mm (0.433 in), PA coated up to 65 m (213.3 ft)
- Trimming accuracy - Cable $\pm(2 \text{ mm} + 0.05 \% \text{ of the cable length})$

Lateral load with rod: ø 16 mm (0.63 in) 30 Nm (22.13 lbf ft)

Max. tensile load

- Cable: ø 4 mm (0.157 in) 12 KN (2698 lbf)
- Cable: ø 6 mm (0.236 in), PA coated 8 KN (1798 lbf)
- Cable: ø 6 mm (0.236 in) 30 KN (6744 lbf)
- Cable: ø 11 mm (0.433 in), PA coated 30 KN (6744 lbf)

The tensile force of solids are subject of a normal fluctuation range. For this reason, the determined diagram value of the following diagrams must be multiplied with safety factor 2.

Technical data

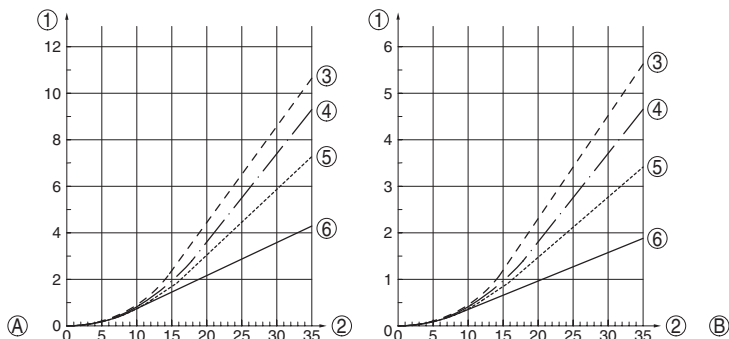


Fig. 1: Max. tensile load with cereals and plastic granules - Cable: \varnothing 4 mm (0.157 in)

A Cereals

B Plastic granules

1 Tensile force in kN (the determined value must be multiplied with safety factor 2)

2 Cable length in m

3 Vessel diameter 12 m (39.37 ft)

4 Vessel diameter 9 m (29.53 ft)

5 Vessel diameter 6 m (19.69 ft)

6 Vessel diameter 3 m (9.843 ft)

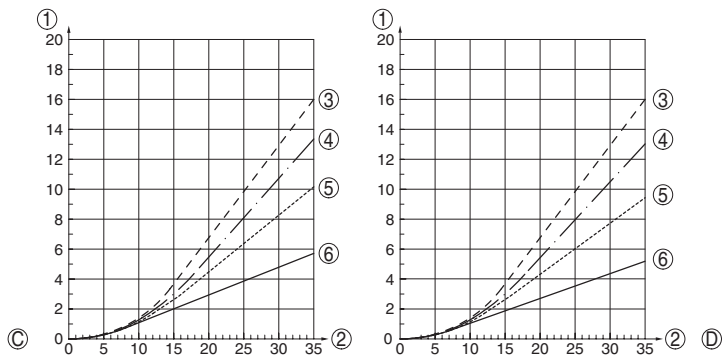


Fig. 2: Max. tensile load with sand and cement - Cable: \varnothing 4 mm (0.157 in)

C Sand

D Cement

1 Tensile force in kN (the determined value must be multiplied with safety factor 2)

2 Cable length in m

3 Vessel diameter 12 m (39.37 ft)

4 Vessel diameter 9 m (29.53 ft)

5 Vessel diameter 6 m (19.69 ft)

6 Vessel diameter 3 m (9.843 ft)

Technical data

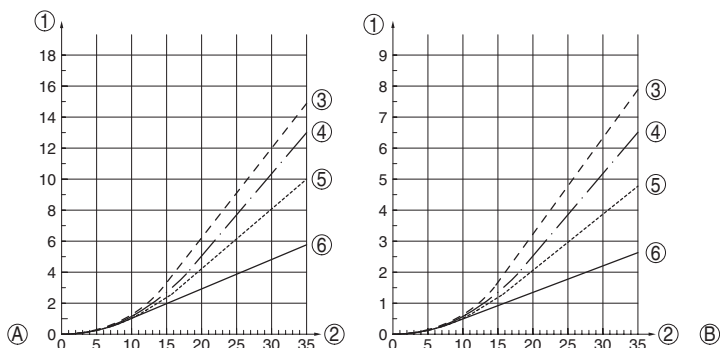


Fig. 3: Max. tensile load with cereals and plastic granules - Cable: \varnothing 6 mm, \varnothing 11 mm, PA coated

A Cereals

B Plastic granules

1 Tensile force in kN (the determined value must be multiplied with safety factor 2)

2 Cable length in m

3 Vessel diameter 12 m (39.37 ft)

4 Vessel diameter 9 m (29.53 ft)

5 Vessel diameter 6 m (19.69 ft)

6 Vessel diameter 3 m (9.843 ft)

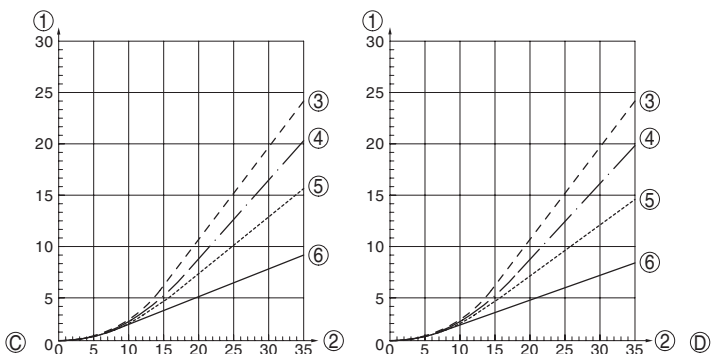


Fig. 4: Max. tensile load with sand and cement - Cable: \varnothing 6 mm, \varnothing 11 mm, PA coated

C Sand

D Cement

1 Tensile force in kN (the determined value must be multiplied with safety factor 2)

2 Cable length in m

3 Vessel diameter 12 m (39.37 ft)

4 Vessel diameter 9 m (29.53 ft)

5 Vessel diameter 6 m (19.69 ft)

6 Vessel diameter 3 m (9.843 ft)

Thread in gravity weight, e.g. for M 12
 eye-bolt (cable version)

Technical data

Torque for exchangeable cable or rod probe (in the process fitting)

- Cable: ø 4 mm (0.157 in) 8 Nm (5.9 lbf ft)
- Cable: ø 6 mm (0.236 in), PA coated 8 Nm (5.9 lbf ft)
- Cable: ø 6 mm (0.236 in) 20 Nm (14.75 lbf ft)
- Cable: ø 11 mm (0.433 in), PA coated 20 Nm (14.75 lbf ft)
- Rod: ø 16 mm (0.63 in) 20 Nm (14.75 lbf ft)

Torque for NPT cable glands and Conduit tubes

- Aluminium/Stainless steel housing max. 50 Nm (36.88 lbf ft)

Input variable

Measured variable	Level of solids
Min. dielectric constant of the medium	≥ 1.5

Output variable

Output signal	4 ... 20 mA/HART
Range of the output signal	3.8 ... 20.5 mA/HART (default setting)
Fulfilled HART specification	7.0
Further information on Manufacturer ID, Device ID, Device Revision	See website of HART Communication Foundation
Signal resolution	0.3 µA
Fault signal, current output (adjustable)	Last valid measured value, ≥ 21 mA, ≤ 3.6 mA In order to detect the rarely occurring hardware failures in the device, we recommend monitoring both interference values (≥ 21 mA, ≤ 3.6 mA)
Max. output current	21.5 mA
Starting current	
– for 5 ms after switching on	≤ 10 mA
– for run-up time	≤ 3.6 mA
Load	see load under Power supply
Damping (63 % of the input variable), adjustable	0 ... 999 s
HART output values according to HART 7 (default setting) ¹⁾	
– First HART value (PV)	Linearised percentage value, level

¹⁾ The output values can be assigned individually.

Technical data

- Second HART value (SV)	Distance to the level
- Third HART value (TV)	Measurement reliability, level
- Fourth HART value (QV)	Electronics temperature

Indication value - Display and adjustment module¹⁾

- Displayed value 1	Filling height - Level
- Displayed value 2	Electronics temperature
Resolution, digital	< 1 mm (0.039 in)

Output variable - Additional current output

For details on the operating voltage see chapter "Voltage supply"

Output signal	4 ... 20 mA (passive)
Range of the output signal	3.8 ... 20.5 mA (default setting)
Signal resolution	0.3 µA
Fault signal, current output (adjustable)	Last valid measured value, ≥ 21 mA, ≤ 3.6 mA In order to detect the rarely occurring hardware failures in the device, we recommend monitoring both interference values (≥ 21 mA, ≤ 3.6 mA)
Max. output current	21.5 mA
Starting current	
- for 20 ms after switching on	≤ 10 mA
- for run-up time	≤ 3.6 mA
Load	Load resistor, see chapter "Voltage supply"
Damping (63 % of the input variable), adjustable	0 ... 999 s
Indication value - Display and adjustment module ²⁾	
- Displayed value 1	Filling height - Level
- Displayed value 2	Electronics temperature
Resolution, digital	< 1 mm (0.039 in)

Measurement accuracy (according to DIN EN 60770-1)

Process reference conditions according to DIN EN 61298-1

- Temperature	+18 ... +30 °C (+64 ... +86 °F)
- Relative humidity	45 ... 75 %

¹⁾ The indication values can be assigned individually.

²⁾ The indication values can be assigned individually.

Technical data

– Air pressure	+860 ... +1060 mbar/+86 ... +106 kPa (+12.5 ... +15.4 psig)
Mounting, reference conditions	
– Min. distance to internal installations	> 500 mm (19.69 in)
– Vessel	metallic, \varnothing 1 m (3.281 ft), centric mounting, process fitting flush with the vessel ceiling
– Reflector	metallic, \varnothing 1 m
– Medium	Bulk solids - cereals, flour, cement (dielectric constant ~2.0)
– Mounting	Probe end does not touch the vessel bottom
Sensor parameter adjustment	No gating out of false signals carried out

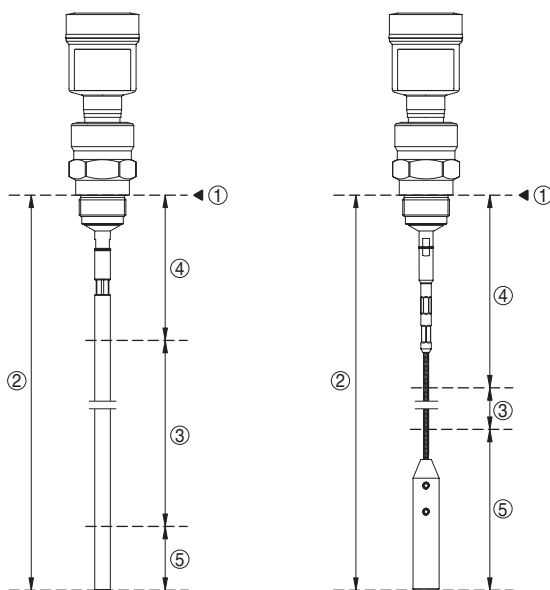


Fig. 5: Measuring ranges - NivoGuide 3100

- 1 Reference plane
- 2 Probe length L
- 3 Measuring range
- 4 Upper blocking distance (see following diagrams - grey section)
- 5 Lower blocking distance (see following diagrams - grey section)

Technical data

Typical deviation¹⁾

See following diagrams

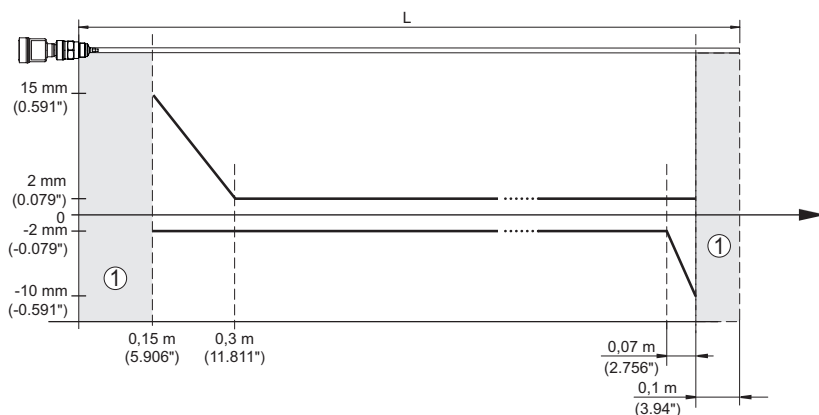


Fig. 6: Deviation NivoGuide 3100 in rod version

- 1 Blocking distance (no measurement possible in this area)
L Probe length

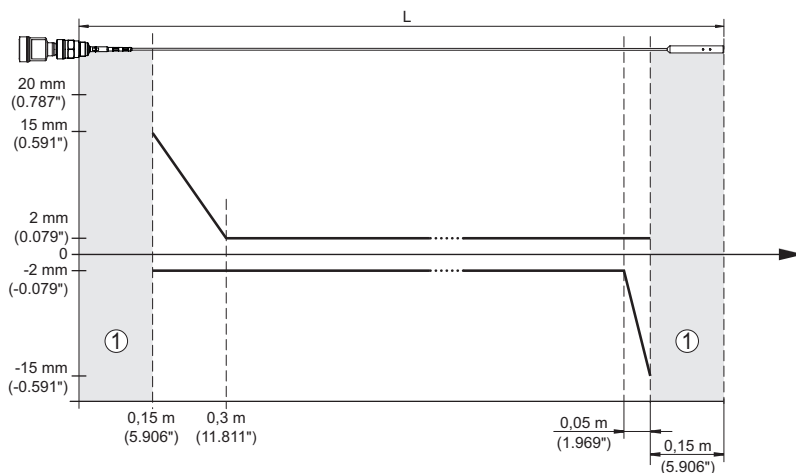


Fig. 7: Deviation NivoGuide 3100 in cable version

- 1 Blocking distance (no measurement possible in this area)
L Probe length

¹⁾ Depending on the installation conditions, deviations may occur which can be corrected by adapting the adjustment.

Technical data

Non-repeatability $\leq \pm 1 \text{ mm}$

Variables influencing measurement accuracy

Specifications for the digital measured value

Temperature drift - Digital output $\pm 3 \text{ mm}/10 \text{ K}$ relating to the max. measuring range or max. 10 mm (0.394 in)

Additional deviation through electromagnetic interference acc. to EN 61326 $< \pm 10 \text{ mm}$ ($< \pm 0.394 \text{ in}$)

Specifications apply also to the current output¹⁾

Temperature drift - Current output $\pm 0.03 \text{ } \%/10 \text{ K}$ relating to the 16 mA span or max. $\pm 0.3 \text{ } \%$

Deviation in the current output due to digital/analogue conversion

- Non-Ex and Ex ia version $< \pm 15 \text{ } \mu\text{A}$

Additional deviation through electromagnetic interference acc. to EN 61326 $< \pm 150 \text{ } \mu\text{A}$

Influence of the superimposed gas and pressure on measurement accuracy

The propagation speed of the radar impulses in gas or vapour above the medium is reduced by high pressure. This effect depends on the superimposed gas or vapours.

The following table shows the resulting deviation for some typical gases and vapours. The specified values refer to the distance. Positive values mean that the measured distance is too large, negative values that the measured distance is too small.

Gas phase	Temperature	Pressure		
		1 bar (14.5 psig)	10 bar (145 psig)	50 bar (725 psig)
Air	20 °C (68 °F)	0 %	0.22 %	1.2 %
	200 °C (392 °F)	-0.01 %	0.13 %	0.74 %
	400 °C (752 °F)	-0.02 %	0.08 %	0.52 %
Hydrogen	20 °C (68 °F)	-0.01 %	0.1 %	0.61 %
	200 °C (392 °F)	-0.02 %	0.05 %	0.37 %
	400 °C (752 °F)	-0.02 %	0.03 %	0.25 %
Steam (saturated steam)	100 °C (212 °F)	0.26 %	-	-
	180 °C (356 °F)	0.17 %	2.1 %	-
	264 °C (507 °F)	0.12 %	1.44 %	9.2 %
	366 °C (691 °F)	0.07 %	1.01 %	5.7 %

¹⁾ Also for the additional current output (optional).

Technical data

Characteristics and performance data

Measuring cycle time	< 500 ms
Step response time ¹⁾	≤ 3 s
Max. filling/emptying speed	1 m/min
	Products with high dielectric constant (> 10) up to 5 m/minute

Ambient conditions

Ambient, storage and transport temperature

- Standard -40 ... +80 °C (-40 ... +176 °F)
- CSA, Ordinary Location -40 ... +60 °C (-40 ... +140 °F)

Process conditions

For the process conditions, please also note the specifications on the type label. The lowest value always applies.

The measurement error through the process conditions in the specified pressure and temperature range is < 1 %.

Process pressure	-1 ... +40 bar/-100 ... +4000 kPa (-14.5 ... +580 psig), depending on the process fitting
Vessel pressure relating to the flange nominal pressure stage	see supplementary instructions manual " <i>Flanges according to DIN-EN-ASME-JIS</i> "
Process temperature - Cable versions with PA coating	-40 ... +80 °C (-40 ... +176 °F)
Process temperature (thread or flange temperature) with process seals	
- FKM (SHS FPM 70C3 GLT)	-40 ... +150 °C (-40 ... +302 °F)
- EPDM (A+P 70.10-02)	-40 ... +150 °C (-40 ... +302 °F)
- FFKM (Kalrez 6375) - with temperature adapter	-20 ... +200 °C (-4 ... +392 °F)

¹⁾ Time span after a sudden measuring distance change by max. 0.5 m in liquid applications, max 2 m with bulk solids applications, until the output signal has taken for the first time 90 % of the final value (IEC 61298-2).

Technical data

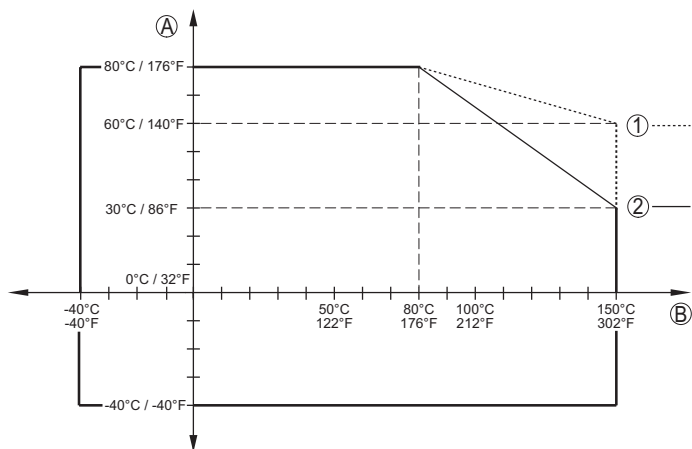


Fig. 8: Ambient temperature - process temperature, standard version

- A Ambient temperature
- B Process temperature (depending on the seal material)
- 1 Aluminium housing
- 2 Stainless steel housing (electropolished)

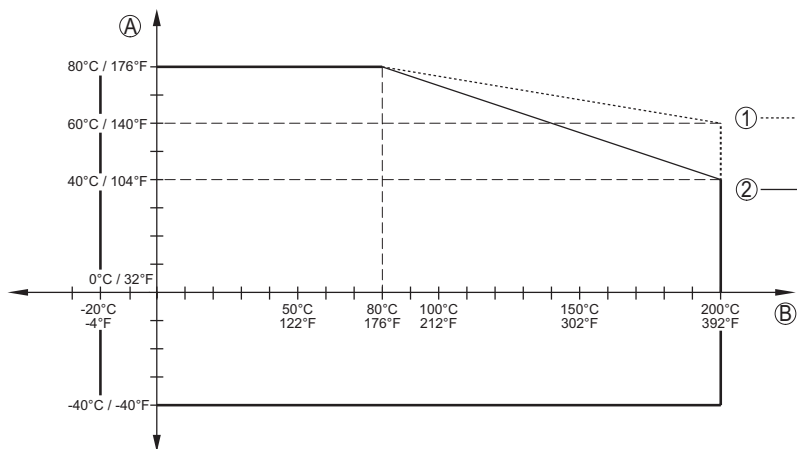


Fig. 9: Ambient temperature - process temperature, version with temperature adapter

- A Ambient temperature
- B Process temperature (depending on the seal material)
- 1 Aluminium housing
- 2 Stainless steel housing (electropolished)

Technical data

Vibration resistance

- Rod probe 1 g with 5 ... 200 Hz according EN 60068-2-6 (vibration at resonance) with rod length 50 cm (19.69 in)

Shock resistance

- Rod probe 25 g, 6 ms according to EN 60068-2-27 (mechanical shock) with rod length 50 cm (19.69 in)

Electromechanical data - version IP66/IP67 and IP66/IP68 (0.2 bar)

Options of the cable entry

- Cable entry M20 x 1.5; ½ NPT
- Cable gland M20 x 1.5; ½ NPT (cable ø see below table)
- Blind plug M20 x 1.5; ½ NPT
- Closing cap ½ NPT

Material cable gland	Material seal insert	Cable diameter				
		4.5 ... 8.5 mm	5 ... 9 mm	6 ... 12 mm	7 ... 12 mm	10 ... 14 mm
PA	NBR	–	✓	✓	–	✓
Brass, nickel-plated	NBR	✓	✓	✓	–	–
Stainless steel	NBR	–	✓	✓	–	✓

Wire cross-section (spring-loaded terminals)

- Massive wire, stranded wire 0.2 ... 2.5 mm² (AWG 24 ... 14)
- Stranded wire with end sleeve 0.2 ... 1.5 mm² (AWG 24 ... 16)

Electromechanical data - version IP66/IP68 (1 bar)

Options of the cable entry

- Cable gland with integrated connection cable M20 x 1.5 (cable diameter 5 ... 9 mm)
- Cable entry ½ NPT
- Blind plug M20 x 1.5; ½ NPT

Connection cable

- Configuration four wires, one suspension cable, braiding, metal foil, cover
- Wire cross-section 0.5 mm² (AWG 20)
- Wire resistance < 0.036 Ω/m

Technical data

- Tensile strength	< 1200 N (270 lbf)
- Standard length	5 m (16.4 ft)
- Max. length	180 m (590.6 ft)
- Min. bending radius (at 25 °C/77 °F)	25 mm (0.984 in)
- Diameter	approx. 8 mm (0.315 in)
- Colour - Non-Ex version	Black
- Colour - Ex-version	Blue

Display and adjustment module

Display element	Display with backlight
Measured value indication	
- Number of digits	5
Adjustment elements	
- 4 keys	[OK], [->], [+], [ESC]
Protection rating	
- unassembled	IP20
- Mounted in the housing without lid	IP40
Materials	
- Housing	ABS
- Inspection window	Polyester foil
Functional safety	SIL non-reactive

Integrated clock

Date format	Day.Month.Year
Time format	12 h/24 h
Time zone, factory setting	CET
Max. rate deviation	10.5 min/year

Additional output parameter - Electronics temperature

Range	-40 ... +85 °C (-40 ... +185 °F)
Resolution	< 0.1 K
Deviation	±3 K
Output of the temperature values	
- Indication	Via the display and adjustment module

Technical data

– Analogue Via the current output

Voltage supply

Operating voltage U_B	9.6 ... 35 V DC
Operating voltage U_B with lighting switched on	16 ... 35 V DC
Reverse voltage protection	Integrated
Permissible residual ripple	
– for $9.6 \text{ V} < U_B < 18 \text{ V}$	$\leq 0.7 V_{\text{eff}}$ (16 ... 400 Hz)
– for $18 \text{ V} < U_B < 36 \text{ V}$	$\leq 1 V_{\text{eff}}$ (16 ... 400 Hz)
Load resistor	
– Calculation	$(U_B - U_{\text{min}})/0.022 \text{ A}$
– Example - $U_B = 24 \text{ V DC}$	$(24 \text{ V} - 9.6 \text{ V})/0.022 \text{ A} = 655 \Omega$

Potential connections and electrical separating measures in the instrument

Electronics	Non-floating
Galvanic separation	
– between electronics and metallic parts of the device	Reference voltage 500 V AC
Conductive connection	Between ground terminal and metallic process fitting

Electrical protective measures

Housing material	Version	Protection acc. to IEC 60529	Protection acc. to NEMA
Aluminium	Single chamber	IP66/IP68 (0.2 bar)	Type 6P
	Double chamber	IP66/IP68 (0.2 bar)	Type 6P
Stainless steel (electro-polished)	Single chamber	IP66/IP68 (0.2 bar)	Type 6P

Connection of the feeding power supply unit Networks of overvoltage category III

Altitude above sea level

- by default up to 2000 m (6562 ft)
- with connected overvoltage protection up to 5000 m (16404 ft)

Pollution degree (with fulfilled housing protection) 4

Technical data

Protection rating (IEC 61010-1)

III

Dimensions

The following dimensional drawings are only an extract of the possible versions.

Aluminium housing

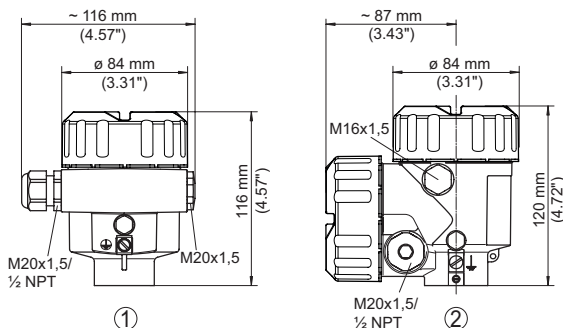


Fig. 10: Housing versions with protection rating IP66/IP68 (0.2 bar), (with integrated display and adjustment module the housing is 9 mm/0.35 in higher)

- 1 Aluminium - single chamber
- 2 Aluminium - double chamber

Stainless steel housing

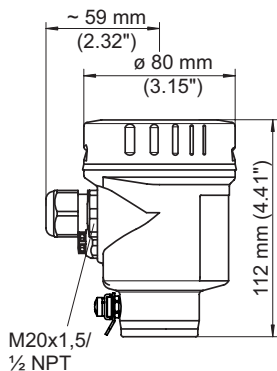


Fig. 11: Housing versions with protection rating IP66/IP68 (0.2 bar), (with integrated display and adjustment module the housing is 9 mm/0.35 in higher)

- 1 Stainless steel single chamber (electropolished)

Technical data

NivoGuide 3100, cable version \varnothing 4 mm (0.157 in), \varnothing 6 mm (0.236 in), PA coated

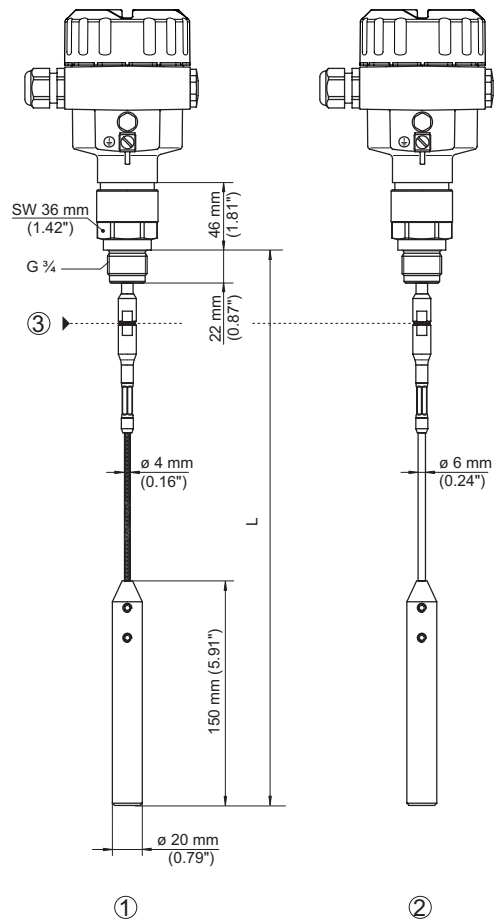


Fig. 12: NivoGuide 3100, cable \varnothing 4 mm (0.157 in), \varnothing 6 mm (0.236 in) threaded version with gravity weight (all gravity weights with thread M12 for eye-bolt)

- L Sensor length, see chapter "Technical data"
- 1 Cable \varnothing 4 mm (0.157 in)
- 2 Cable \varnothing 6 mm (0.236 in), PA coated
- 3 Joint - cable

Technical data

NivoGuide 3100, cable version ø 6 mm (0.236 in), ø 11 mm (0.433 in), PA coated

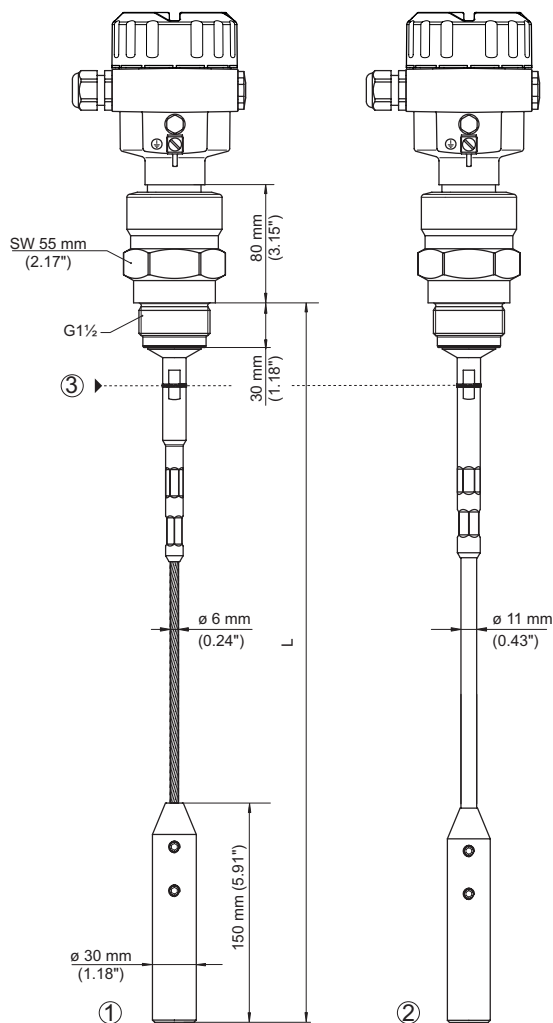


Fig. 13: NivoGuide 3100, cable \varnothing 6 mm (0.236 in), \varnothing 11 mm (0.433 in) threaded version with gravity weight (all gravity weights with thread M12 for eye-bolt)

- | | |
|---|--|
| L | Sensor length, see chapter " <i>Technical data</i> " |
| 1 | Cable ø 6 mm (0.236 in) |
| 2 | Cable ø 11 mm (0.433 in), PA coated |
| 3 | Joint - cable |

Technical data

NivoGuide 3100, rod version ø 16 mm (0.63 in)

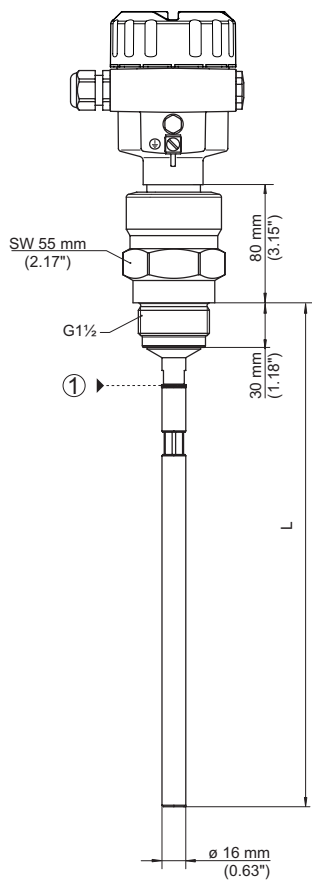


Fig. 14: NivoGuide 3100, rod ø 16 mm (0.63 in), threaded version

L Sensor length, see chapter "Technical data"

1 Joint - rod

Mounting

Screwing in

General instructions

Devices with threaded fitting are screwed into the process fitting with a suitable wrench via the hexagon.

See chapter "*Dimensions*" for wrench size.



Warning:

The housing or the electrical connection may not be used for screwing in! Depending on the device version, tightening can cause damage, e. g. to the rotation mechanism of the housing.

Protection against moisture

Protect your instrument against moisture ingress through the following measures:

- Use a suitable connection cable (see chapter "*Connecting to power supply*")
- Tighten the cable gland or plug connector
- Lead the connection cable downward in front of the cable entry or plug connector

This applies mainly to outdoor installations, in areas where high humidity is expected (e.g. through cleaning processes) and on cooled or heated vessels.



Note:

Make sure that during installation or maintenance no moisture or dirt can get inside the instrument.

To maintain the housing protection, make sure that the housing lid is closed during operation and locked, if necessary.

Cable glands

Metric threads

In the case of instrument housings with metric thread, the cable glands are screwed in at the factory. They are sealed with plastic plugs as transport protection.

You have to remove these plugs before electrical connection.

NPT thread

In the case of instrument housings with self-sealing NPT threads, it is not possible to have the cable entries screwed in at the factory. The free openings for the cable glands are therefore covered with red dust protection caps as transport protection. The dust protection caps do not provide sufficient protection against moisture.

Prior to setup you have to replace these protective caps with approved cable glands or close the openings with suitable blind plugs.

Process conditions



Note:

For safety reasons, the instrument must only be operated within the permissible process conditions. You can find

Mounting

detailed information on the process conditions in chapter "*Technical data*" of the operating instructions or on the type label.

Hence make sure before mounting that all parts of the instrument exposed to the process are suitable for the existing process conditions.

These are mainly:

- Active measuring component
- Process fitting
- Process seal

Process conditions in particular are:

- Process pressure
- Process temperature
- Chemical properties of the medium
- Abrasion and mechanical influences

Mounting instructions

Installation position

Mount the device in such a way that the distance to vessel installations or to the vessel wall is at least 300 mm (12 in). In non-metallic vessels, the distance to the vessel wall should be at least 500 mm (19.7 in).

During operation, the probe must not touch any installations or the vessel wall. If necessary, fasten the probe end.

In vessels with conical bottom it can be advantageous to mount the device in the center of the vessel, as measurement is then possible nearly down to the lowest point of the bottom. Keep in mind that measurement all the way down to the tip of the probe may not be possible. The exact value of the min. distance (lower blocking distance) is stated in chapter "*Technical data*" of the operating instructions.

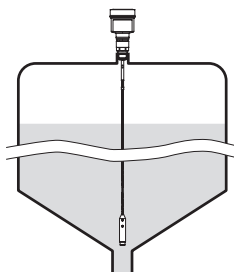


Fig. 15: Vessel with conical bottom

Type of vessel

Plastic vessel/Glass vessel

The guided microwave principle requires a metallic surface on the process fitting. Therefore, in plastic vessels, etc., use

Mounting

an instrument version with flange (from DN 50) or place a metal sheet ($\varnothing > 200$ mm/8 in) beneath the process fitting when screwing it in.

Make sure that the plate has direct contact with the process fitting.

When using the probes without metal vessel wall, e.g. in plastic vessels, the measured value can be influenced by strong electromagnetic fields (emitted interference according to EN 61326: class A).

Use a probe in coax version for applications in liquids.

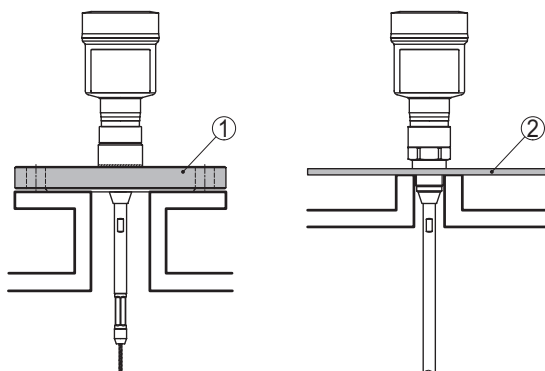


Fig. 16: Mounting in non-metallic vessel

- 1 Flange
- 2 Metal sheet

Concrete vessel

When mounting in thick concrete ceilings, NivoGuide 3100 should be mounted front flush to the lower edge. In concrete silos, the distance to the wall should be at least 500 mm (20 in).

Mounting

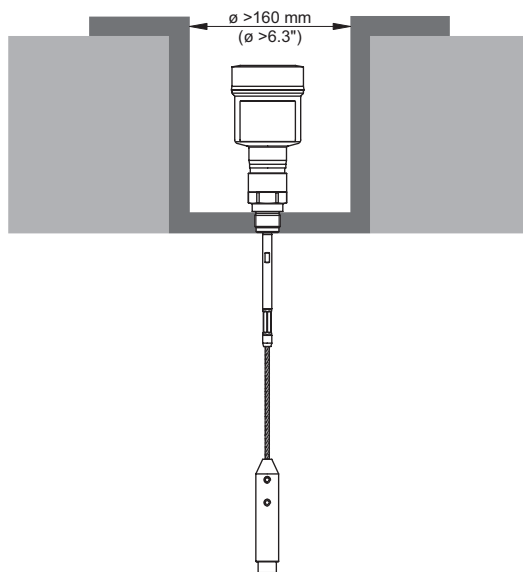


Fig. 17: Mounting in concrete silo

Nozzle

If possible, avoid nozzles. Mount the sensor flush with the vessel top. If this is not possible, use short nozzles with small diameter.

Higher nozzles or nozzles with a bigger diameter can generally be used. They can, however, increase the upper blocking distance. Check if this is relevant for your measurement.

In such cases, always carry out a false signal suppression after mounting. You can find further information under "*Setup procedure*".

Mounting

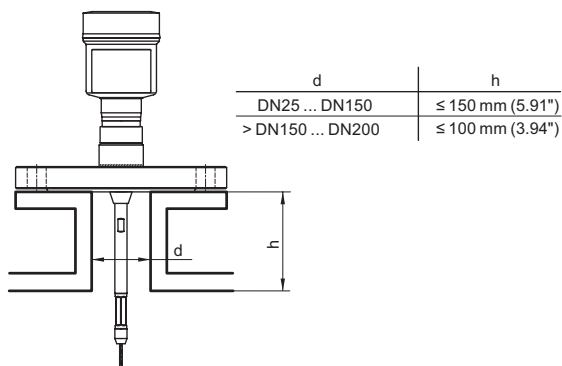


Fig. 18: Mounting socket

When welding the nozzle, make sure that the nozzle is flush with the vessel top.

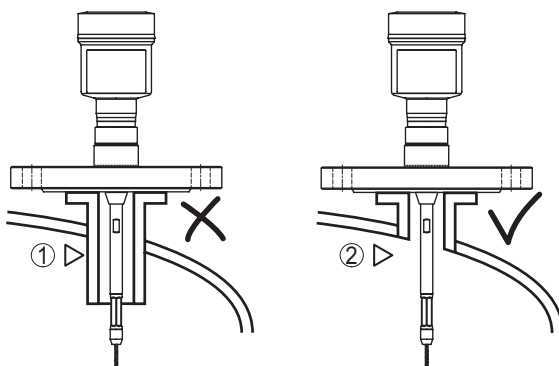


Fig. 19: Nozzle must be installed flush

- 1 Unfavourable mounting
- 2 Nozzle flush - optimum mounting

Welding work

Before beginning the welding work, remove the electronics module from the sensor. By doing this, you avoid damage to the electronics through inductive coupling.

Inflowing medium

Do not mount the instruments in or above the filling stream. Make sure that you detect the medium surface, not the in-flowing product.

Mounting

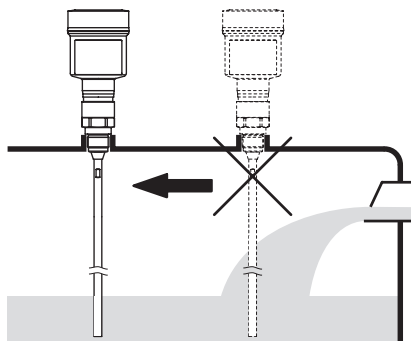


Fig. 20: Mounting of the sensor with inflowing medium

Measuring range

The reference plane for the measuring range of the sensors is the sealing surface of the thread or flange.

Keep in mind that a min. distance must be maintained below the reference plane and possibly also at the end of the probe - measurement in these areas is not possible (blocking distance). The length of the cable can be used all the way to the end only when measuring conductive products. These blocking distances for different mediums are listed in chapter "Technical data". Keep in mind for the adjustment that the default setting for the measuring range refers to water.

Pressure

The process fitting must be sealed if there is gauge or low pressure in the vessel. Before use, check if the sealing material is resistant against the measured product and the process temperature.

The max. permissible pressure is specified in chapter "Technical data" or on the type label of the sensor.

Fasten

If there is a risk of the cable probe touching the vessel wall during operation due to product movements or agitators, etc., the measuring probe should be securely fixed.

There is an inside thread (M12) in the gravity weight, e.g. for an eye-bolt (optional).

Make sure that the probe cable is not completely taut. Avoid tensile loads on the cable.

Avoid undefined vessel connections, i.e. the connection must be either grounded reliably or isolated reliably. Any undefined change of this condition can lead to measurement errors.

Keep in mind that measurement is not possible below the fastening point.

Connecting to power supply

Safety instructions

Preparing the connection

Always keep in mind the following safety instructions:

- Carry out electrical connection by trained, qualified personnel authorised by the plant operator
- If overvoltage surges are expected, overvoltage arresters should be installed



Warning:

Only connect or disconnect in de-energized state.

Voltage supply

Power supply and current signal are carried on the same two-wire cable. The operating voltage can differ depending on the instrument version.

The data for power supply are specified in chapter "*Technical data*".

Provide a reliable separation between the supply circuit and the mains circuits according to DIN EN 61140 VDE 0140-1.

Power the instrument via an energy-limited circuit acc. to IEC 61010-1, e.g. via Class 2 power supply unit.

Keep in mind the following additional factors that influence the operating voltage:

- Lower output voltage of the power supply unit under nominal load (e.g. with a sensor current of 20.5 mA or 22 mA in case of fault signal)
- Influence of additional instruments in the circuit (see load values in chapter "*Technical data*")

Connection cable

The instrument is connected with standard two-wire cable without shielding. If electromagnetic interference is expected which is above the test values of EN 61326-1 for industrial areas, shielded cable should be used.

Use cable with round cross section for instruments with housing and cable gland. Use a cable gland suitable for the cable diameter to ensure the seal effect of the cable gland (IP protection rating).

We generally recommend the use of shielded cable for HART multidrop mode.

Cable glands

Metric threads:

In the case of instrument housings with metric thread, the cable glands are screwed in at the factory. They are sealed with plastic plugs as transport protection.



Note:

You have to remove these plugs before electrical connection.

Connecting to power supply

NPT thread:

In the case of instrument housings with self-sealing NPT threads, it is not possible to have the cable entries screwed in at the factory. The free openings for the cable glands are therefore covered with red dust protection caps as transport protection.



Note:

Prior to setup you have to replace these protective caps with approved cable glands or close the openings with suitable blind plugs.

On plastic housings, the NPT cable gland or the Conduit steel tube must be screwed into the threaded insert without grease.

Max. torque for all housings, see chapter "*Technical data*".

Cable screening and grounding

If shielded cable is required, we recommend connecting the cable screening on both ends to ground potential. In the sensor, the cable screening is connected directly to the internal ground terminal. The ground terminal on the outside of the housing must be connected to the ground potential (low impedance).



In Ex systems, the grounding is carried out according to the installation regulations.

In electroplating plants as well as plants for cathodic corrosion protection it must be taken into account that significant potential differences exist. This can lead to unacceptably high currents in the cable screen if it is grounded at both ends.



Note:

The metallic parts of the instrument (process fitting, sensor, concentric tube, etc.) are connected with the internal and external ground terminal on the housing. This connection exists either directly via the conductive metallic parts or, in case of instruments with external electronics, via the screen of the special connection cable.

You can find specifications on the potential connections inside the instrument in chapter "*Technical data*".

Connecting

Connection technology

The voltage supply and signal output are connected via the spring-loaded terminals in the housing.

Connection to the display and adjustment module or to the interface adapter is carried out via contact pins in the housing.

Connecting to power supply



Information:

The terminal block is pluggable and can be removed from the electronics. To do this, lift the terminal block with a small screwdriver and pull it out. When reinserting the terminal block, you should hear it snap in.

Connection procedure

Proceed as follows:

1. Unscrew the housing lid
2. If a display and adjustment module is installed, remove it by turning it slightly to the left
3. Loosen compression nut of the cable gland and remove blind plug
4. Remove approx. 10 cm (4 in) of the cable mantle, strip approx. 1 cm (0.4 in) of insulation from the ends of the individual wires
5. Insert the cable into the sensor through the cable entry

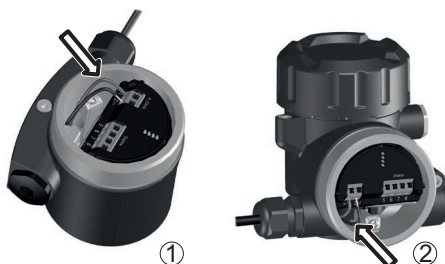


Fig. 21: Connection steps 5 and 6

- 1 Single chamber housing
- 2 Double chamber housing

6. Insert the wire ends into the terminals according to the wiring plan



Note:

Solid cores as well as flexible cores with wire end sleeves are inserted directly into the terminal openings. In case of flexible cores without end sleeves, press the terminal from above with a small screwdriver, the terminal opening is then free. When the screwdriver is released, the terminal closes again.

7. Check the hold of the wires in the terminals by lightly pulling on them
8. Connect the shielding to the internal ground terminal, connect the external ground terminal to potential equalisation
9. Tighten the compression nut of the cable entry gland. The seal ring must completely encircle the cable

Connecting to power supply

10. Reinsert the display and adjustment module, if one was installed

11. Screw the housing lid back on

The electrical connection is finished.

Wiring plan - single chamber housing



The following illustration applies to the non-Ex, Ex ia and Ex d version.

Electronics and connection compartment

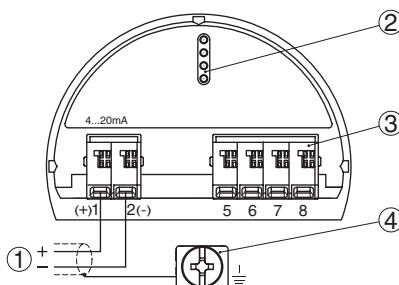


Fig. 22: Electronics and connection compartment - single chamber housing

- 1 Voltage supply, signal output
- 2 For display and adjustment module or interface adapter
- 3 For external display and adjustment unit
- 4 Ground terminal for connection of the cable screening

Wiring plan - double chamber housing



The following illustration applies to the non-Ex, Ex ia and Ex d version.

Electronics compartment

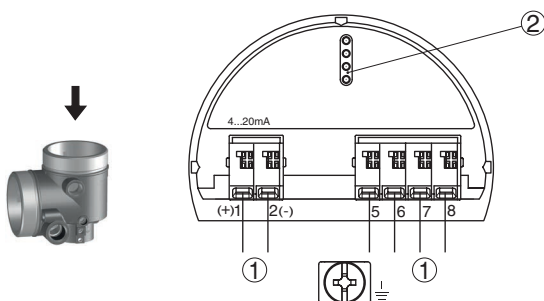


Fig. 23: Electronics compartment - double chamber housing

- 1 Internal connection to the connection compartment
- 2 For display and adjustment module or interface adapter

Connecting to power supply

Connection compartment

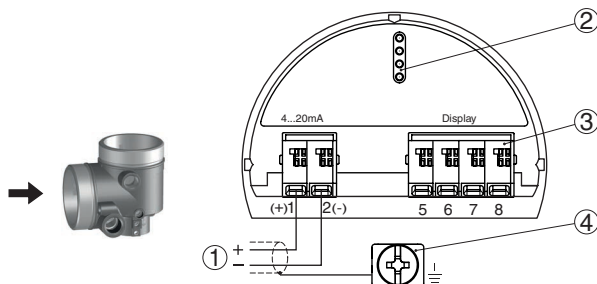


Fig. 24: Connection compartment - double chamber housing

- 1 Voltage supply, signal output
- 2 For display and adjustment module or interface adapter
- 3 For external display and adjustment unit
- 4 Ground terminal for connection of the cable screening

Supplementary electronics - Additional current output

To make a second measured value available for use, you can use the supplementary electronics "Additional current output".

Both current outputs are passive and need a power supply.

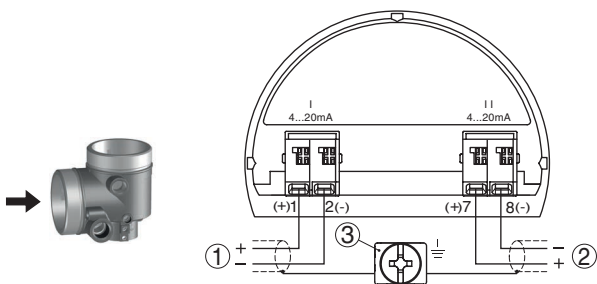


Fig. 25: Terminal compartment, double chamber housing, supplementary electronics "Additional current output"

- 1 First current output (I) - Voltage supply and signal output, sensor (HART)
- 2 Additional current output (II) - Voltage supply and signal output (without HART)
- 3 Ground terminal for connection of the cable screening

Switch-on phase

After connecting the instrument to voltage supply or after a voltage recurrence, the instrument carries out a self-check for approx. 30 s:

- Internal check of the electronics

Connecting to power supply

- Indication of the instrument type, hardware and software version, measurement loop name on the display
- Indication of the status message "*F 105 Determine measured value*" on the display
- The output signal jumps to the set fault current

As soon as a plausible measured value is found, the corresponding current is output to the signal cable. The value corresponds to the actual level as well as the settings already carried out, e.g. factory setting.

Set up with the display and adjustment module

Insert display and adjustment module

The display and adjustment module can be inserted into the sensor and removed again at any time. You can choose any one of four different positions - each displaced by 90°. It is not necessary to interrupt the power supply.

Proceed as follows:

1. Unscrew the housing lid
 2. Place the display and adjustment module on the electronics in the desired position and turn it to the right until it snaps in.
 3. Screw housing lid with inspection window tightly back on
- Disassembly is carried out in reverse order.

The display and adjustment module is powered by the sensor, an additional connection is not necessary.



Fig. 26: Installing the display and adjustment module in the electronics compartment of the single chamber housing

Set up with the display and adjustment module

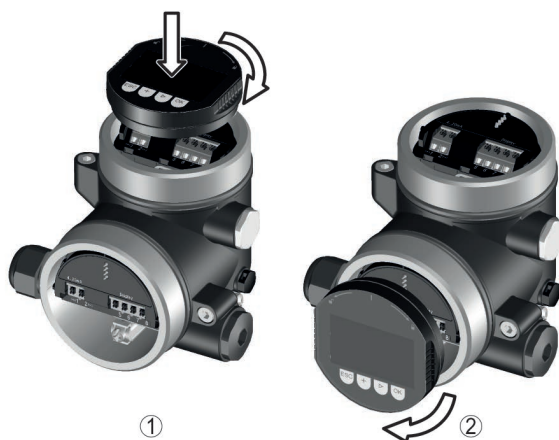


Fig. 27: Installing the display and adjustment module in the double chamber housing

- 1 In the electronics compartment
- 2 In the connection compartment



Note:

If you intend to retrofit the instrument with a display and adjustment module for continuous measured value indication, a higher lid with an inspection glass is required.

Set up with the display and adjustment module

Adjustment system

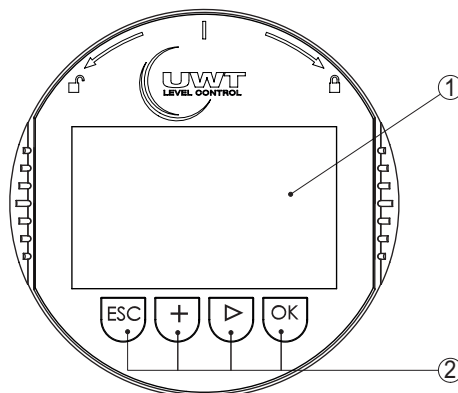


Fig. 28: Display and adjustment elements

- 1 LC display
- 2 Adjustment keys

Key functions

- **[OK]** key:
 - Move to the menu overview
 - Confirm selected menu
 - Edit parameter
 - Save value
- **[->]** key:
 - Change measured value presentation
 - Select list entry
 - Select editing position
- **[+]** key:
 - Change value of the parameter
- **[ESC]** key:
 - Interrupt input
 - Jump to next higher menu

Adjustment system

The instrument is operated via the four keys of the display and adjustment module. The individual menu items are shown on the LC display. You can find the function of the individual keys in the previous illustration.

Adjustment system - keys via magnetic pen

With the Bluetooth version of the display and adjustment module you can also adjust the instrument with the magnetic pen. The pen operates the four keys of the display and adjustment module right through the closed lid (with inspection window) of the sensor housing.

Set up with the display and adjustment module

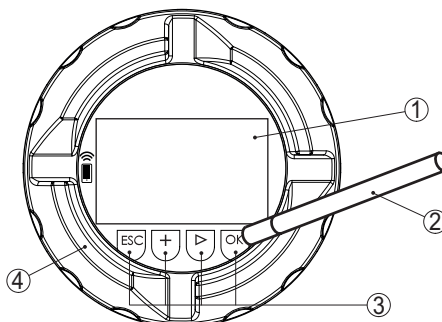


Fig. 29: Display and adjustment elements - with adjustment via magnetic pen

- 1 LC display
- 2 Magnetic pen
- 3 Adjustment keys
- 4 Lid with inspection window

Time functions

When the **[+]** and **[->]** keys are pressed quickly, the edited value, or the cursor, changes one value or position at a time. If the key is pressed longer than 1 s, the value or position changes continuously.

When the **[OK]** and **[ESC]** keys are pressed simultaneously for more than 5 s, the display returns to the main menu. The menu language is then switched over to "English".

Approx. 60 minutes after the last pressing of a key, an automatic reset to measured value indication is triggered. Any values not confirmed with **[OK]** will not be saved.

Switch-on phase

After switching on, the NivoGuide 3100 carries out a short self-test where the device software is checked.

The output signal transmits a fault signal during the switch-on phase.

The following information is displayed on the display and adjustment module during the startup procedure:

- Instrument type
- Device name
- Software version (SW-Ver)
- Hardware version (HW-Ver)

Measured value indication

With the **[->]** key you move between three different indication modes:

In the first view, the selected measured value is displayed in large digits.

Set up with the display and adjustment module

In the second view, the selected measured value and a respective bargraph presentation are displayed.

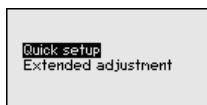
In the third view, the selected measured value as well as a second selectable value, e.g. the temperature, are displayed.



Quick setup

Parameter adjustment - Quick setup

To quickly and easily adapt the sensor to the application, select the menu item "Quick setup" in the start graphic on the display and adjustment module.



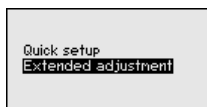
The following steps for the quick setup can be reached also in the "Extended adjustment".

- Instrument address
- Measurement loop name
- Medium type (optional)
- Application
- Max. adjustment
- Min. adjustment
- False signal suppression

You can find the description of the individual menu items in the following chapter "Parameter adjustment - Extended adjustment".

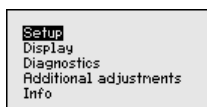
Parameter adjustment - Extended adjustment

For technically demanding measuring points, you can carry out extended settings in "Extended adjustment".



Main menu

The main menu is divided into five sections with the following functions:



Set up with the display and adjustment module

Setup: Settings, e.g. measurement loop name, medium, vessel, adjustment, signal output, device unit, false signal suppression, linearization curve

Display: Settings, e.g., for language, measured value display, lighting

Diagnosis: Information, e.g. on instrument status, peak indicator, measurement reliability, simulation, echo curve

Additional adjustments: Reset, date/time, reset, copy function

Info: Instrument name, hardware and software version, date of manufacture, instrument features

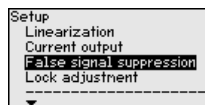
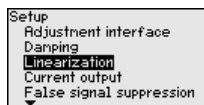
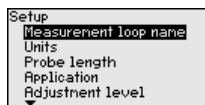


Note:

For optimum setting of the measuring point, the individual submenu items in the main menu item "Setup" should be selected one after the other and provided with the correct parameters. If possible, go through the items in the given sequence.

The procedure is described below.

The following submenu points are available:



The submenu points are described below.

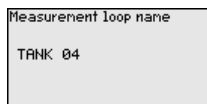
7.4.1 Setup

Measurement loop name

Here you can assign a suitable measurement loop name. Push the "**OK**" key to start the editing. With the "**+**" key you change the sign and with the "**->**" key you jump to the next position.

You can enter names with max. 19 characters. The character set comprises:

- Capital letters from A ... Z
- Numbers from 0 ... 9
- Special characters + - / _ blanks



Units

In this menu item you select the distance unit and the temperature unit.

Set up with the display and adjustment module

Distance unit
mm ▼
Temperature unit
°C ▼

For the distance units you can choose between m, mm and ft and for the temperature units °C, °F and K.

Probe length

In this menu item you can enter the probe length or have the length determined automatically by the sensor system.

When choosing "Yes", then the probe length will be determined automatically. When choosing "No", you can enter the probe length manually.

Probe length
1000 mm

Probe length determine automatically?
Yes
No

Probe length
01000
mm
0 80000

Application - Medium type

In this menu item you can select which type of medium you want to measure. You can choose between liquid or bulk solid.

Application
Type of medium
Application
Medium/Dielectric figure

Type of medium
Solid ▼

Type of medium
<input checked="" type="checkbox"/> Liquid
<input type="checkbox"/> Solid

Application

In this menu item you can select the application. You can choose between metallic or non-metallic vessels.



Note:

The selection of the application has a considerable influence on all other menu items. Keep in mind that as you continue with the parameter adjustment, individual menu items are only optionally available.

You have the option of choosing the demonstration mode. This mode is only suitable for test and demonstration purposes. In this mode, the sensor ignores the parameters of the application and reacts immediately to any change.

Application
Product type
Application
Medium/Dielectric figure

Application
Level non-metal vessel ▼

Application
<input checked="" type="checkbox"/> Level metal vessel
<input type="checkbox"/> Level non-metal vessel
<input type="checkbox"/> Demonstration mode

Medium, dielectric constant

In this menu item, you can define the type of medium (product).

This menu item is only available if you have selected level measurement under the menu item "Application".

Set up with the display and adjustment module

Application Product type Application Medium/Dielectric figure	Medium/Dielectric constant Granules, cement/1.5...3	Medium/Dielectric constant Dust, wood shavings<1.5 ✓ Granules, cement/1.5...3 Cereals, flour/>3
---	--	--

You can choose between the following medium types:

Dielectric constant	Medium type	Examples
> 3	Cereals, flour	All kind of cereals, wheat flour
1.5 ... 3	Granules, cement	Lime, gypsum, cement
< 1.5	Dusts, wood chips	Wood chips, sawdust

Max. adjustment level

In this menu item, you can enter the max. adjustment for the level.

Adjustment level Max. adjustment level Min. adjustment level	Max. adjustment level 100.00 % 80 mm F013
--	--

Adjust the requested percentage value with **[+]** and store with **[OK]**.

Max. adjustment level 100.00 -10.00 % 110.00

Enter the appropriate distance value in m (corresponding to the percentage value) for the full vessel. The distance refers to the sensor reference plane (seal surface of the process fitting). Keep in mind that the max. level must lie below the blocking distance.

Max. adjustment level 00050 0 mm 80000

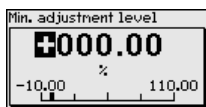
Min. adjustment level

In this menu item, you can enter the min. adjustment for the level.

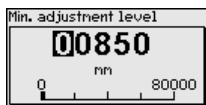
Adjustment level Max. adjustment level Min. adjustment level	Min. adjustment level 0.00 % 850 mm 726 mm
--	---

Adjust the requested percentage value with **[+]** and store with **[OK]**.

Set up with the display and adjustment module

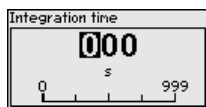
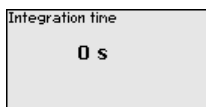


Enter the suitable distance value in m for the empty vessel (e.g. distance from the flange to the probe end) corresponding to the percentage value. The distance refers to the sensor reference plane (seal surface of the process fitting).



Damping

To damp process-dependent measured value fluctuations, you can set a time of 0 ... 999 s in this menu item.

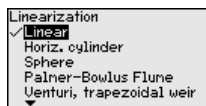
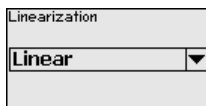


The default setting is a damping of 0 s.

Linearisation

A linearisation is necessary for all vessels in which the vessel volume does not increase linearly with the level, e.g. a horizontal cylindrical or spherical tank, when the indication or output of the volume is required. Corresponding linearisation curves are preprogrammed for these vessels. They represent the correlation between the level percentage and vessel volume.

The linearisation applies to the measured value indication and the output. By activating the appropriate curve, the volume percentage of the vessel is displayed correctly. If the volume should not be displayed in percent but e.g. in l or kg, a scaling can be also set in the menu item "Display".



Warning:

If a linearisation curve is selected, the measuring signal is no longer necessarily linear to the filling height. This must be considered by the user especially when setting the switching point on the limit signal transmitter.

In the following, you have to enter the values for your vessel, for example the vessel height and the socket correction.

For non-linear vessel forms, enter the vessel height and the socket correction.

Set up with the display and adjustment module

For the vessel height, you have to enter the total height of the vessel.

For the nozzle correction you have to enter the height of the nozzle above the upper edge of the vessel. If the nozzle is lower than the upper edge of the vessel, this value can also be negative.

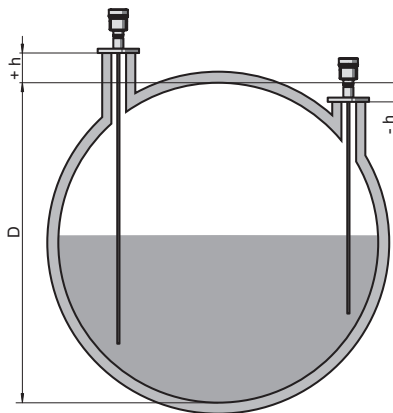
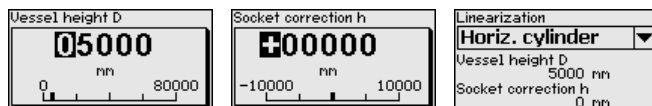


Fig. 30: Vessel height and socket correction value

D Vessel height

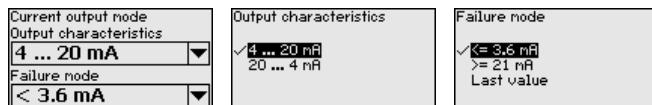
+h Positive socket correction value

-h Negative socket correction value



Current output - Mode

In the menu item "*Current output mode*" you determine the output characteristics and reaction of the current output in case of fault.



The default setting is output characteristics 4 ... 20 mA, fault mode < 3.6 mA.

Current output - Min./Max.

In the menu item "*Current output Min./Max.*", you determine the reaction of the current output during operation.

Set up with the display and adjustment module

Current output min./max. Min. current <input type="text" value="4 mA"/> Max. current <input type="text" value="20 mA"/>	Min. current 3.8 mA <input checked="" type="checkbox"/> 4 mA	Max. current <input checked="" type="checkbox"/> 20 mA 20.5 mA
---	--	--

The default setting is min. current 3.8 mA and max. current 20.5 mA.

False signal suppression

The following circumstances cause interfering reflections and can influence the measurement:

- High mounting nozzles
- Vessel internals such as struts
- Deflectors, etc.



Note:

A false signal suppression is only recommended with liquid applications.

A false signal suppression detects, marks and saves these false signals to ensure that they are ignored in the level measurement.

This should be done with the lowest possible level so that all potential interfering reflections can be detected.

Proceed as follows:

False signal suppression Change?	False signal suppression <input type="button" value="Create new"/> <input type="button" value="Delete"/>
--	--

Enter the actual distance from the sensor to the medium surface.

False signal suppression <input checked="" type="checkbox"/> Probe covered <input type="checkbox"/> Probe uncovered	<input type="text" value="00000"/> mm 0 2000
---	--

All interfering signals in this section are detected by the sensor and stored.

Keep in mind that with covered probe only false signals in the uncovered area of the probe are detected.

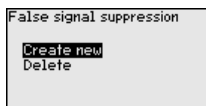


Note:

Check the distance to the medium surface, because if an incorrect (too large) value is entered, the existing level will be saved as a false signal. The level would then no longer be detectable in this area.

If a false signal suppression has already been created in the sensor, the following menu window appears when selecting "False signal suppression":

Set up with the display and adjustment module



The instrument carries out an automatic false signal suppression as soon as the probe is uncovered. The false signal suppression is always updated.

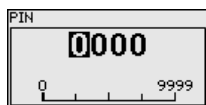
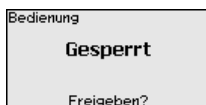
The menu item "Delete" is used to completely delete an already created false signal suppression. This is useful if the saved false signal suppression no longer matches the metrological conditions in the vessel.

Lock/Unlock adjustment

In the menu item "Lock/unlock adjustment", you can protect the sensor parameters against unauthorized or inadvertent modification. The PIN is activated/deactivated permanently.

With active PIN, only the following adjustment functions are possible without entering a PIN:

- Select menu items and show data
- Read data from the sensor into the display and adjustment module



Caution:

In delivery status, the PIN is **0000**.

Call our service department if you have modified and forgotten the PIN.

Current output 2

If a supplementary electronics with an additional current output is installed in the instrument, you can adjust the additional current output separately.

In menu item "Current output 2" you specify which measured value the additional current output refers to.

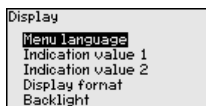
The procedure corresponds to the previous settings of the standard current output. See "Setup - Current output".

7.4.2 Display

In the main menu point "Display", the individual submenu points should be selected one after the other and provided with the correct parameters to ensure the optimum adjusting of the display. The procedure is described in the following.

The following submenu points are available:

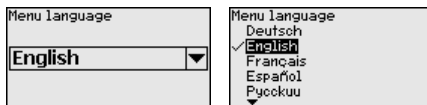
Set up with the display and adjustment module



The submenu points are described below.

Menu language

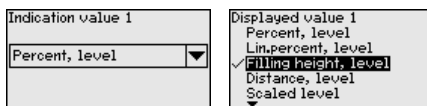
This menu item enables the setting of the requested national language.



In delivery status, the sensor is set to English.

Displayed value 1

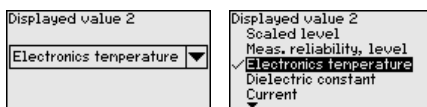
In this menu item, you define the indication of the measured value on the display. You can display two different measured values. In this menu item, you define measured value 1.



The default setting for the displayed value 1 is "Filling height Level".

Displayed value 2

In this menu item, you define the indication of the measured value on the display. You can display two different measured values. In this menu item, you define measured value 2.

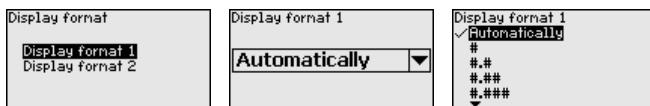


The default setting for the displayed value 2 is the electronics temperature.

Display format

In this menu item, you define the display format of the measured value on the display. You can define different display formats for the two measured values.

You can thus define the number of decimal positions the measured value is displayed with.



The default setting for the display format is "Automatic".

Set up with the display and adjustment module

Backlight

The integrated background lighting can be switched off via the adjustment menu. The function depends on the strength of the operating voltage, see "*Technical data*".

To maintain the function of the device, the lighting is temporarily switched off if the power supply is insufficient.



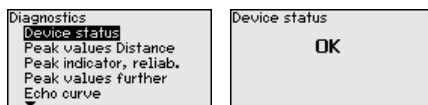
In delivery status, the lighting is switched on.

7.4.3 Diagnostics

Device status

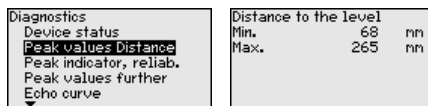
In this menu item, the device status is displayed.

When the instrument displays a fault signal, you can here get detailed information on the failure reason.

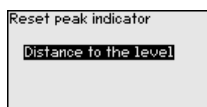


Peak indicator, distance

The respective min. and max. measured value is saved in the sensor. The two values are displayed in the menu item "*Peak indicator, distance*".



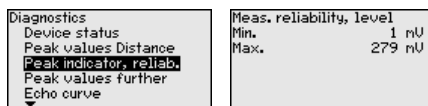
In another window you can reset the peak value.



Peak indicator, measurement reliability

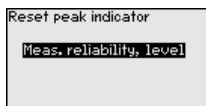
The respective min. and max. measured values are saved in the sensor. The two values are displayed in the menu item "*Peak indicator, measurement reliability*".

The measurement can be influenced by the process conditions. In this menu item, the measurement reliability of the level measurement is displayed in mV. The higher the value, the more reliable the measurement.



In another window you can reset the peak value.

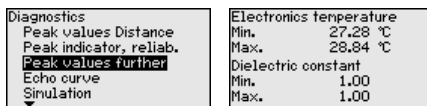
Set up with the display and adjustment module



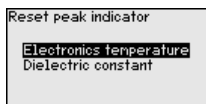
Peak indicator, additional

The respective min. and max. measured values are saved in the sensor. The values are displayed in the menu item "*Peak indicator Additional*".

This menu item displays the peak values of the electronics temperature as well as the dielectric constant.



In another window you can carry out a reset of the two peak values separately.

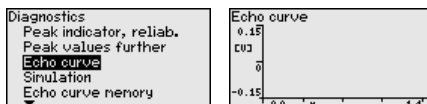


Information:

If one of the display values flashes, there is actually no valid value available.

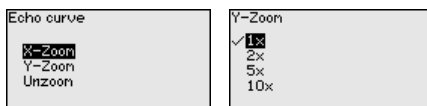
Echo curve

The menu item "*Echo curve*" shows the signal strength of the echoes over the measuring range in V. The signal strength enables an evaluation of the quality of the measurement.



With the following functions you can zoom part sections of the echo curve.

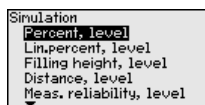
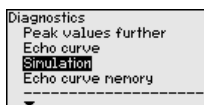
- "X-Zoom": Zoom function for the meas. distance
- "Y-Zoom": 1, 2, 5 and 10x signal magnification in "V"
- "Unzoom": Reset the presentation to the nominal measuring range without magnification



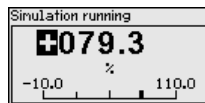
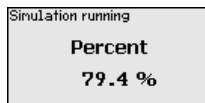
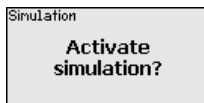
Simulation

In this menu item you can simulate measured values via the current output. This allows the signal path to be tested, e.g. through downstream indicating instruments or the input card of the control system.

Set up with the display and adjustment module



Select the requested simulation variable and set the requested value.



Caution:

During simulation, the simulated value is output as 4 ... 20 mA current value and digital HART signal.

Push the **[ESC]** key to deactivate the simulation.



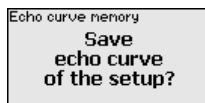
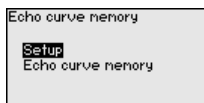
Information:

The simulation is terminated automatically 60 minutes after the activation of the simulation.

Echo curve memory

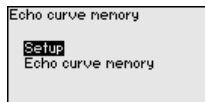
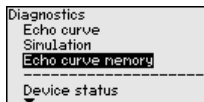
With the menu item "Setup" the echo curve it is possible to save at the time of setup. This is generally recommended; for using the Asset Management functions it is necessary. If possible, the curve should be saved with a low level in the vessel.

This allows you to detect signal changes over the operating time.



The function "Echo curve memory" enables storing echo curves of the measurement.

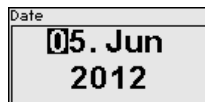
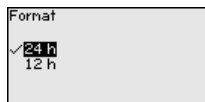
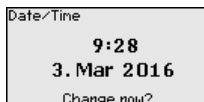
Under the sub-menu item "Echo curve memory" you can store the current echo curve.



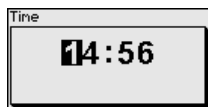
7.4.4 Additional adjustments

Date/Time

In this menu item, the internal clock of the sensor is set.



Set up with the display and adjustment module



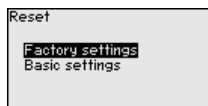
Reset

After a reset, certain parameter adjustments made by the user are reset.



Note:

After this menu window, the reset process is carried out. No further safety inquiry follows.



The following reset functions are available:

Delivery status: Restores the parameter settings at the time of shipment from the factory, incl. order-specific settings. Any stored false signal suppression or user-programmed linearisation curve, as well as the measured value memory, are deleted.

Basic settings: Restores the parameter settings, incl. special parameters, to the default values of the respective instrument. Any stored false signal suppression or user-programmed linearisation curve, as well as the measured value memory, are deleted.

The following table shows the default values of the instrument. Depending on the instrument version or application, all menu items may not be available or some may be differently assigned:

Menu - Setup

Menu item	Default value
Lock adjustment	Released
Measurement loop name	Sensor
Units	Distance unit: order-specific Temperature unit: order-specific
Probe length	Länge der Messsonde factory setting
Type of medium	Bulk solid
Application	Level in the metallic vessel
Medium, dielectric constant	Cereals, flour, sand / > 3
Superimposed gas phase	Yes

Set up with the display and adjustment module

Menu item	Default value
Max. adjustment - Level	100 %
Max. adjustment - Level	Distance: 0.000 m(d) - note blocking distances
Min. adjustment - Level	0 %
Min. adjustment - Level	Distance: Probe length - take dead band into account
Damping - Level	0.0 s
Linearization type	Linear
Linearisation - Socket correction	0 mm
Linearisation - Vessel height	Probe length
Scaling variable - Level	Volume in l
Scaling unit - Level	Litres
Scaling format - Level	Without decimal positions
Scaling level - 100 % corresponds to	100
Scaling level - 0 % corresponds to	0
Current output - Output variable First HART variable (PV)	Lin. percent - Level
Current output - Output characteristics	0 ... 100 % correspond to 4 ... 20 mA
Current output - Reaction in case of fault	≤ 3.6 mA
Current output - Min.	3.8 mA
Current output - Max.	20.5 mA
Current output 2 - Output variable Second HART variable (SV)	Distance - Level
Current output 2 - Output characteristics	0 ... 100 % correspond to 4 ... 20 mA
Current output 2 - Reaction in case of fault	≤ 3.6 mA
Current output - Min.	3.8 mA
Current output - Max.	20.5 mA
Third HART variable (TV)	Measurement reliability, level
Fourth HART variable (QV)	Electronics temperature

Menu - Display

Menu item	Default value
Language	Selected language

Set up with the display and adjustment module

Menu item	Default value
Displayed value 1	Filling height - Level
Displayed value 2	Electronics temperature
Display format 1	Automatically
Display format 2	Automatically
Backlight	Switched on

Menu - Additional adjustments

Menu item	Default value
PIN	0000
Date	Actual date
Time	Actual time
Time - Format	24 hours
Probe type	Device-specific

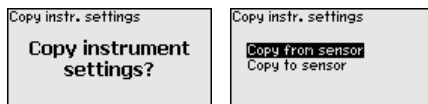
Copy instrument settings

The instrument settings are copied with this function. The following functions are available:

- **Read from sensor:** Read data from sensor and store into the display and adjustment module
- **Write into sensor:** Store data from the display and adjustment module back into the sensor

The following data or settings for adjustment of the display and adjustment module are saved:

- All data of the menu "Setup" and "Display"
- In the menu "Additional adjustments" the items "Reset, Date/Time"
- Special parameters



Prerequisites

The following requirements must be met for a successful transmission:

- The data can only be transferred to the same device type, e.g. NivoGuide 3100
- It must be the same probe type, e.g. rod probe
- The firmware of both devices is identical

Set up with the display and adjustment module

The copied data are permanently saved in an EEPROM memory in the display and adjustment module and remain there even in case of power failure. From there, they can be written into one or more sensors or kept as backup for a possible electronics exchange.



Note:

Before the data are stored in the sensor, a check is carried out to determine if the data fit the sensor. If the data do not fit, a fault signal is triggered or the function is blocked. When data are being written into the sensor, the display shows which instrument type the data originate from and which TAG number this sensor had.

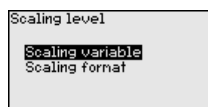


Tip:

We recommend to save the instrument adjustments. In case of an electronics exchange the saved parameter adjustment data relieve this process.

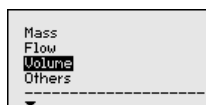
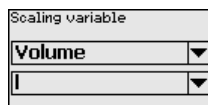
Scaling level

Since scaling is very extensive, scaling of the level value was divided into two menu items.

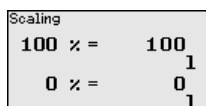
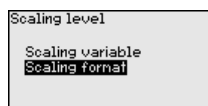


Scaling level - Scaling prime

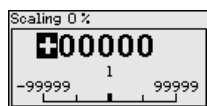
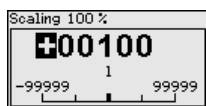
In menu item "Scaling variable" you define the scaling variable and the scaling unit for the level value on the display, e.g. volume in L.



Scaling level - Scaling format



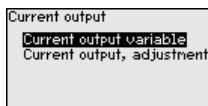
In menu item "Scaling format" you define the scaling format on the display and the scaling of the measured level value for 0 % and 100 %.



Current output

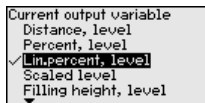
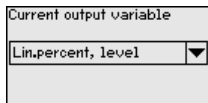
Since scaling is very extensive, scaling of the level value was divided into two menu items.

Set up with the display and adjustment module



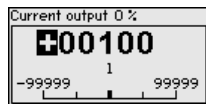
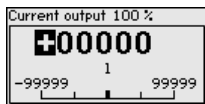
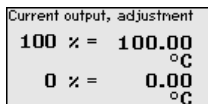
Current output - Current output size

In menu item "*Current output, variable*" you specify which measured variable the current output refers to.



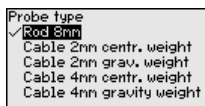
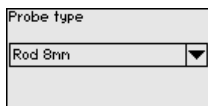
Current output - Current output adjustment

In menu item "*Current output, adjustment*" you can assign a respective measured value to the current output.



Probe type

In this menu item you can select the type and size of your probe from a list of all possible probes. This is necessary to adapt the electronics optimally to the probe.



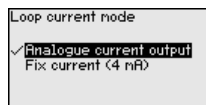
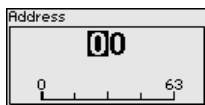
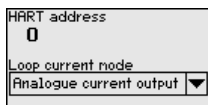
HART mode

The sensor offers the HART modes "*Analogue current output*" and "*Fix current (4 mA)*". In this menu item you determine the HART mode and enter the address with Multidrop mode.

In the mode "*Fixed current output*" up to 63 sensors can be operated on one two-wire cable (Multidrop operation). An address between 0 and 63 must be assigned to each sensor.

If you select the function "*Analogue current output*" and also enter an address number, you can output a 4 ... 20 mA signal in Multidrop mode.

In the mode "*Fixed current (4 mA)*" a fixed 4 mA signal is output independently of the actual level.



The default setting is "*Analogue current output*" and the address 00.

Special parameters

In this menu item you gain access to the protected area where you can enter special parameters. In exceptional cases,

Set up with the display and adjustment module

individual parameters can be modified in order to adapt the sensor to special requirements.

Change the settings of the special parameters only after having contacted our service staff.



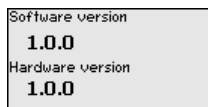
7.4.5 Info

Device name

In this menu, you read out the instrument name and the instrument serial number.

Instrument version

In this menu item, the hardware and software version of the sensor is displayed.



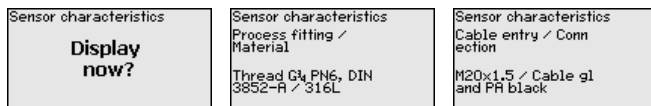
Factory calibration date

In this menu item, the date of factory calibration of the sensor as well as the date of the last change of sensor parameters are displayed via the display and adjustment module.



Sensor characteristics

In this menu item, the features of the sensor such as approval, process fitting, seal, measuring range, electronics, housing and others are displayed.



Example for displayed sensor features.

Save parameter adjustment data

On paper

We recommend writing down the adjustment data, e.g. in this instructions manual, and archiving them afterwards. They are thus available for multiple use or service purposes.

In the display and adjustment module

If the instrument is equipped with a display and adjustment module, the parameter adjustment data can be saved therein. The procedure is described in menu item "Copy device settings".

Set up with the display and adjustment module

Diagnosis, asset management and service

Maintenance

Maintenance

If the device is used properly, no special maintenance is required in normal operation.

Cleaning

The cleaning helps that the type label and markings on the instrument are visible.

Take note of the following:

- Use only cleaning agents which do not corrode the housings, type label and seals
- Use only cleaning methods corresponding to the housing protection rating

Diagnosis memory

The instrument has several memories available for diagnostic purposes. The data remain there even in case of voltage interruption.

Asset Management function

The instrument features self-monitoring and diagnostics according to NE 107 and VDI/VDE 2650. In addition to the status messages in the following tables there are more detailed error messages available under the menu item "*Diagnostics*" via the respective adjustment module.

Status messages

The status messages are divided into the following categories:

- Failure
- Function check
- Out of specification
- Maintenance required

and explained by pictographs:

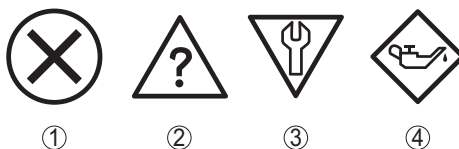


Fig. 31: Pictographs of the status messages

- 1 Failure - red
- 2 Out of specification - yellow
- 3 Function check - orange
- 4 Maintenance required - blue

Malfunction (Failure):

Due to a malfunction in the instrument, a fault signal is output.

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This status message is always active. It cannot be deactivated by the user.

Function check:

The instrument is being worked on, the measured value is temporarily invalid (for example during simulation).

This status message is inactive by default.

Out of specification:

The measured value is unreliable because an instrument specification was exceeded (e.g. electronics temperature).

This status message is inactive by default.

Maintenance required:

Due to external influences, the instrument function is limited. The measurement is affected, but the measured value is still valid. Plan in maintenance for the instrument because a failure is expected in the near future (e.g. due to buildup).

This status message is inactive by default.

Failure

Code Text message	Cause	Rectification	DevSpec State in CMD 48
F013 no measured value available	Sensor does not detect an echo during operation Process component or probe contaminated or defective	Check for correct mounting and/or parameter adjustment Clean or exchange process component or probe	Bit 0 of Byte 0 ... 5
F017 Adjustment span too small	Adjustment not within specification	Change adjustment according to the limit values (difference between min. and max. ≥ 10 mm)	Bit 1 of Byte 0 ... 5
F025 Error in the linearization table	Index markers are not continuously rising, for example illogical value pairs	Check values of the linearization table Delete/create a new linearization table	Bit 2 of Byte 0 ... 5
F036 No operable software	Failed or interrupted software update	Repeat software update Check electronics version Exchanging the electronics Send instrument for repair	Bit 3 of Byte 0 ... 5
F040 Error in the electronics	Hardware defect	Exchanging the electronics Send instrument for repair	Bit 4 of Byte 0 ... 5
F041 Probe loss	Probe mechanically defective	Check probe and exchange, if necessary	Bit 13 of Byte 0 ... 5

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Code Text mes- sage	Cause	Rectification	DevSpec State in CMD 48
F080 General soft- ware error	General software error	Disconnect operating volt- age briefly	Bit 5 of Byte 0 ... 5
F105 Measured value is de- termined	The instrument is still in the switch-on phase, the measured value could not yet be determined	Wait for the end of the switch-on phase Duration depending on the version and parameter ad- justment max. 5 minutes	Bit 6 of Byte 0 ... 5
F260 Error in the calibration	Error in the calibration car- ried out in the factory Error in the EEPROM	Exchanging the electronics Send instrument for repair	Bit 8 of Byte 0 ... 5
F261 Error in the instrument settings	Error during setup Error when carrying out a reset False signal suppression faulty	Carry out a reset Repeat setup	Bit 9 of Byte 0 ... 5
F264 Installation/ Setup error	Error during setup	Check for correct mounting and/or parameter adjust- ment Check probe length	Bit 10 of Byte 0 ... 5
F265 Meas- urement function dis- turbed	Sensor no longer carries out a measurement	Carry out a reset Disconnect operating volt- age briefly	Bit 11 of Byte 0 ... 5
F267 No execut- able sensor software	Sensor cannot start	Exchanging the electronics Send instrument for repair	No communication possible

Tab. 8: Error codes and text messages, information on causes as well as corrective measures

Function check

Code Text mes- sage	Cause	Rectification	DevSpec State in CMD 48
C700 Simulation active	A simulation is active	Finish simulation Wait for the automatic end after 60 mins.	"Simulation Active" in "Standardized Status 0"

Tab. 9: Error codes and text messages, information on causes as well as corrective measures

Diagnosis, asset management and service

Out of specification

Code Text message	Cause	Rectification	DevSpec State in CMD 48
S600 Impermissible electronics temperature	Temperature of the processing electronics in the non-specified section	Check ambient temperature Insulate electronics Use instrument with higher temperature range	Bit 8 of Byte 14 ... 24
S601 Overfilling	Level echo in the close range not available	Reduce level 100 % adjustment: Increase value Check mounting socket Remove possible interfering signals in the close range Use coaxial probe	Bit 9 of Byte 14 ... 24
S602 Level within the search range, compensation echo	Compensation echo superimposed by medium	100 % adjustment: Increase value	Bit 10 of Byte 14 ... 24
S603 Impermissible operating voltage	Operating voltage below specified range	Check electrical connection If necessary, increase operating voltage	Bit 11 of Byte 14 ... 24

Tab. 10: Error codes and text messages, information on causes as well as corrective measures

Maintenance

Code Text message	Cause	Rectification	DevSpec State in CMD 48
M500 Error in the delivery status	The data could not be restored during the reset to delivery status	Repeat reset Load XML file with sensor data into the sensor	Bit 0 of Byte 14 ... 24
M501 Error in the non-active linearisation table	Index markers are not continuously rising, for example illogical value pairs	Check linearization table Delete table/Create new	Bit 1 of Byte 14 ... 24
M504 Error at a device interface	Hardware defect	Exchanging the electronics Send instrument for repair	Bit 4 of Byte 14 ... 24

Diagnosis, asset management and service

Code Text message	Cause	Rectification	DevSpec State in CMD 48
M505 no measured value available	Sensor does not detect an echo during operation	Check and correct mounting and/or parameter adjustment	Bit 5 of Byte 14 ... 24
	Process component or probe contaminated or defective	Clean or exchange process component or probe	
M506 Installation/ Setup error	Error during setup	Check and correct mounting and/or parameter adjustment Check probe length	Bit 6 of Byte 14 ... 24
M507 Error in the instrument set- tings	Error during setup Error when carrying out a reset False signal suppression faulty	Carry out reset and repeat set-up	Bit 7 of Byte 14 ... 24

Tab. 11: Error codes and text messages, information on causes as well as corrective measures

Rectify faults

Reaction when malfunction occurs

The operator of the system is responsible for taking suitable measures to rectify faults.

Fault rectification

The first measures are:

- Evaluation of fault messages
- Checking the output signal
- Treatment of measurement errors

Check the 4 ... 20 mA signal

Connect a multimeter in the suitable measuring range according to the wiring plan. The following table describes possible errors in the current signal and helps to eliminate them:

Error	Cause	Rectification
4 ... 20 mA signal not stable	• Fluctuations of the measured variable	• Set damping via the display and adjustment module depending on the instrument
4 ... 20 mA signal missing	• Electrical connection faulty	• Check connection according to chapter "Connection steps" and if necessary, correct according to chapter "Wiring plan"
	• Voltage supply missing	• Check cables for breaks; repair if necessary
	• Operating voltage too low, load resistance too high	• Check, adapt if necessary
Current signal greater than 22 mA or less than 3.6 mA	• Electronics module in the sensor defective	• Exchange the instrument or send it in for repair

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Treatment of measurement errors

The below tables show typical examples for application-relevant measurement errors. There are two measurement errors:

- Constant level
- Filling
- Emptying

The images in column "*Error pattern*" show the real level as a broken line and the level displayed by the sensor as a continuous line.

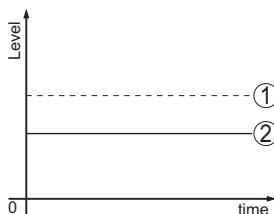


Fig. 32: The broken line 1 shows the real level, the continuous line 2 shows the level displayed by the sensor



Note:

If the output level is constant, the cause could also be the fault setting of the output to "*Hold value*".

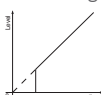

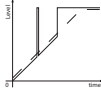
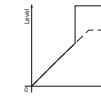
If the level is too low, the reason could be a line resistance that is too high

Measurement error with constant level

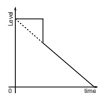
Fault description	Cause	Rectification
Measured value shows a too low or too high level 	Min./max. adjustment not correct	Adapt min./max. adjustment
	Incorrect linearization curve	Adapt linearization curve
	Running time error (small measurement error close to 100 %/serious error close to 0 %)	Repeat setup
Measured value jumps towards 100 % 	Due to the process, the amplitude of the product echo decreases A false signal suppression was not carried out	Carry out a false signal suppression
	Amplitude or position of a false signal has changed (e.g. buildup); false signal suppression no longer matches	Determine the reason for the changed false signals, carry out false signal suppression, e.g. with buildup

Diagnosis, asset management and service


Measurement error during filling

Fault description	Cause	Rectification
Measured value remains in the area of the bottom during filling 	Echo from the probe end larger than the product echo, for example, with products with $\rho_r < 2.5$ oil-based, solvents, etc.	Check parameter "Medium" and "Vessel height", adapt if necessary
Measured value remains momentarily unchanged during filling and then jumps to the correct level 	Turbulence on the medium surface, quick filling	Check parameters, change if necessary, e.g. in dosing vessel, reactor
Measured value jumps sporadically to 100 % during filling 	Changing condensation or contamination on the probe	Carry out a false signal suppression
Measured value jumps to $\geq 100\%$ or 0 m distance 	Level echo is no longer detected in the close range due to false signals in the close range. The sensor goes into overfill protection mode. The max. level (0 m distance) as well as the status message "Overfill protection" are output.	Eliminate false signals in the close range Check installation conditions If possible, switch off the function "Overfill protection"

Measurement error during emptying

Fault description	Cause	Rectification
Measured value remains unchanged in the close range during emptying 	False signal larger than the level echo Level echo too small	Eliminate false signals in the close range Remove contamination on the probe. After having removed the source of the false signals, the false signal suppression must be deleted. Carry out a new false signal suppression

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Fault description	Cause	Rectification
Measured value remains reproducible in one position during emptying 	Stored false signals in this position are larger than the level echo	Delete false signal suppression Carry out a new false signal suppression

Reaction after fault rectification

Depending on the reason for the fault and the measures taken, the steps described in chapter "Setup" must be carried out again or must be checked for plausibility and completeness.

Exchanging the electronics module

If the electronics module is defective, it can be replaced by the user.



In Ex applications, only instruments and electronics modules with appropriate Ex approval may be used.

If there is no electronics module available on site, the electronics module can be ordered through the agency serving you. The electronics modules are adapted to the respective sensor and differ in signal output or voltage supply.

The new electronics module must be loaded with the default settings of the sensor. These are the options:

- In the factory
- Or on site by the user

In both cases, the serial number of the sensor is needed. The serial numbers are stated on the type label of the instrument, on the inside of the housing as well as on the delivery note.

When loading on site, the order data must first be downloaded from the Internet (see operating instructions "Electronics module").



Information:

All application-specific settings must be entered again. That's why you have to carry out a fresh setup after exchanging the electronics.

If you saved the parameter settings during the first setup of the sensor, you can transfer them to the replacement electronics module. A fresh setup is then not necessary.

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Exchanging the cable

Exchange or shorten cable

The cable (meas. part) of the probe can be exchanged, if necessary. To loosen the meas. cable you need a fork spanner with spanner width 13.

1. Loosen the measuring cable by applying a fork spanner to the flat surfaces (SW 13), provide counterforce with another fork spanner (SW 13)
2. Screw out the loosened measuring cable by hand.
3. Place the enclosed new double washer onto the thread.



Caution:

Make sure that the two components of the double washer remain together.

4. Screw the new measuring cable carefully by hand onto the thread on the process fitting.
5. Exert counterforce with the second fork spanner and tighten the measuring cable on the flat surfaces with a torque of 20 Nm (15 lbf ft).

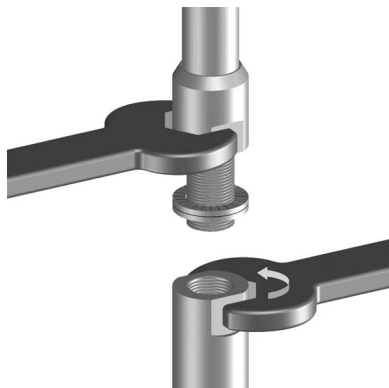


Fig. 33: Exchanging the measuring cable



Information:

Please maintain the specified torque so that the max. tensile strength of the connection remains.

6. Enter new probe length and if necessary the new probe type and then carry out a fresh adjustment (see "Setup procedure, Carrying out min. adjustment - Carrying out max. adjustment").

Shorten cable

The measuring cable of the probe can be shortened individually.

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1. Mark the requested length with mounted measuring cable.
2. Loosen the three pins on the gravity weight
 Cable ø 6: hexagon 4
3. Remove the pins
4. Pull the cable out of the gravity weight
5. Shorten the cable with a cut-off wheel or metal saw at the marking. Take note of the specifications in the following illustration when shortening the cable.
6. Shift the cable into the gravity weight (according to the drawing)
 Plastic coated cable: remove coating according drawing to 70 mm (2.76 in).
7. Fasten the cable with three pins, torque 20 Nm (14.75 lbf in)
8. Enter new probe length and then carry out a fresh adjustment (see "Setup procedure, Carrying out min. adjustment - Carrying out max. adjustment").

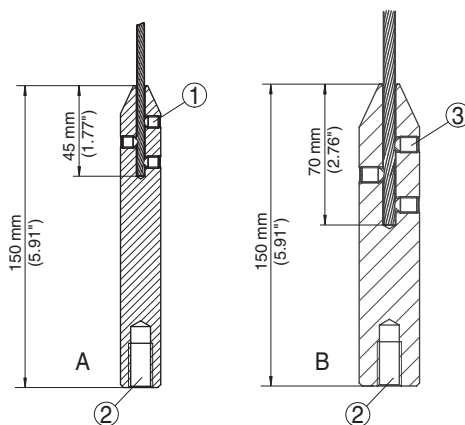


Fig. 34: Shortening the cable probe - Cable ø 6 mm

- 1 Threaded pins
- 2 Thread M12 for eye-bolt

How to proceed if a repair is necessary

If a repair should be necessary, please contact your contact person.

Dismount

Dismounting steps

To remove the device, carry out the steps in chapters "*Mounting*" and "*Connecting to power supply*" in reverse.



Warning:

When dismantling, pay attention to the process conditions in vessels or pipelines. There is a risk of injury, e.g. due to high pressures or temperatures as well as aggressive or toxic media. Avoid this by taking appropriate protective measures.

Disposal



Pass the instrument on to a specialised recycling company and do not use the municipal collecting points.

Remove any batteries in advance, if they can be removed from the device, and dispose of them separately.

If personal data is stored on the old device to be disposed of, delete it before disposal.

If you have no way to dispose of the old instrument properly, please contact us concerning return and disposal.

Supplement

Trademark

All the brands as well as trade and company names used are property of their lawful proprietor/originator.

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Printing date:

All statements concerning scope of delivery, application, practical use and operating conditions of the sensors and processing systems correspond to the information available at the time of printing.
Subject to change without prior notice

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